



Continuous Innovation for Excellence

ABSTRACT

13th September 2017

DEWAN TUN ABU ZAHAR Lembaga Pertubuhan Peladang (LPP) Kuala Lumpur.

In Collaboration With







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CATEGORY B: Individual (Professionals, Academicians, Researchers)

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Abstract

Along with the modernization, Malaysia Higher Learning Institutions (HLIs) have implemented multiple kinds of transformation plans. Currently, there is a comprehensive transformation plan written in Malaysia Education Blueprint 2015-2025 (Higher Education) (MEB) (HE) as a guideline for Higher Learning Institutions (HLIs), Polytechnics and Community Colleges. Hence, the HLIs Libraries or known as Academic Libraries were intangibly pressured to perform new roles and services in order to fulfil the future demands in the rapid pace of Research and Development (R&D) landscape. This paper shares Universiti Sains Malaysia (USM) Library's experience in developing the new service segments called Strategic Program in Research Support Service (SPiReSS). The introduction of SPiReSS was intended to facilitate students and academicians research activities. Five service segments were introduced namely as Mendeley, Easy-to-Write with Scholar. This poster described comprehensively on how the USM Library implement the SPiReSS project especially in terms of developing the service model, enhance the Academic Librarians capabilities, analyzing the participants' feedback, and explain the types of challenges the Academic Librarians encounter. The SPiReSS project has triggered the interest of HLIs community especially in USM. Due to the remarkable result, the SPiReSS project should create more service segments in order to substantially supporting the research activities in HLIs. Novelty and uniqueness of this innovation are: i) Introducing 9 comprehensive modules on research support training covering all research cycles phase, ii) Facilitating internal & external parties on Research Support, and iii) Conducting research and presenting the study in International Conference.

Keyword: Research Support Services, Research Support Training, Research Productivity

Potential commercialization: Commercialize all training modules, Provide paid training throughout Malaysia and Commercialize e-learning modules via open learning platform.

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Faculty of Information Management Universiti Teknologi MARA (UiTM) Cawangan Kedah

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