



اَبُو سَيِّدِي تَيْكُو لُو كِي مَارَا
UNIVERSITI
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Continuous Innovation for Excellence

ABSTRACT

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DEWAN TUN ABU ZAHAR
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In Collaboration With



Table of Content: Category

1. Organization	1-18
2. Individual (Professionals, Academicians, Researchers)	19-38
3. Institute of Higher Learning Students	39-74
4. School Students / Teachers	75-77

19. Research Support Services@USM	30
20. Smart Resource Tracking And Tracing System (SRTTS)	31
21. Mobile Information Behavior Measuring System (MIB_MeSys)	32
22. 3M Partition	33
23. Malaysian Quality & Satisfaction Index for Libraries (MyQSILib)	34-35
24. My Bookmark	48
25. Pick Up Book Machine	49
26. i-search	50
27. info2u	51
28. Human Monopoly	52
29. Rural Library Local Content Production Service	52
30. All-in-One Cushion	54
31. e-Story in Library	55
32. Cushioned Antirust Book Stand	56
33. E-Jawi	57
34. Embedding green environment to increase indoor air quality in academic library	58
35. Library Therapeutic Landscape Quality and Satisfaction	59
36. Field study on the analysis of cooling load in PTAR library	60
37. Library NOTC	61
38. LockerMe	62
39. Pop-Up Library	75
40. Penggunaan Troli Transit Bersistematik Bagi Memudahkan Proses Penyusunan Buku Oleh Pustakawan	76
41. Perpustakaan Kafe	77

Design

1. Flexible Newspaper Holder	36
2. Rural Public Library Development Framework	37
3. Rural Community Learning Network Traits Model	38
4. Rotation Bookshelf	63
5. Spring Book Stopper	64
6. QRB (Quick-Response Book)	65
7. Book-Wheeler	66
8. Smart Chair	67
9. Paradise Library	68
10. Self-Pay Machine	69
11. E-Directory Display (E-DD)	70
12. Mobile Library	71
13. Web-based application architecture for attaining the society with desirable library collection	72
14. A Design of Positioning Book & Information Resources System	73
15. Curvey Bookcase	74

Research Support Services@USM

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Abstract

Along with the modernization, Malaysia Higher Learning Institutions (HLIs) have implemented multiple kinds of transformation plans. Currently, there is a comprehensive transformation plan written in Malaysia Education Blueprint 2015-2025 (Higher Education) (MEB) (HE) as a guideline for Higher Learning Institutions (HLIs), Polytechnics and Community Colleges. Hence, the HLIs Libraries or known as Academic Libraries were intangibly pressured to perform new roles and services in order to fulfil the future demands in the rapid pace of Research and Development (R&D) landscape. This paper shares Universiti Sains Malaysia (USM) Library's experience in developing the new service segments called Strategic Program in Research Support Service (SPiReSS). The introduction of SPiReSS was intended to facilitate students and academicians research activities. Five service segments were introduced namely as Mendeley, Easy-to-Write with Scholar. This poster described comprehensively on how the USM Library implement the SPiReSS project especially in terms of developing the service model, enhance the Academic Librarians capabilities, analyzing the participants' feedback, and explain the types of challenges the Academic Librarians encounter. The SPiReSS project has triggered the interest of HLIs community especially in USM. Due to the remarkable result, the SPiReSS project should create more service segments in order to substantially supporting the research activities in HLIs. Novelty and uniqueness of this innovation are : i) Introducing 9 comprehensive modules on research support training covering all research cycles phase, ii) Facilitating internal & external parties on Research Support, and iii) Conducting research and presenting the study in International Conference.

Keyword: Research Support Services, Research Support Training, Research Productivity

Potential commercialization: Commercialize all training modules, Provide paid training throughout Malaysia and Commercialize e-learning modules via open learning platform.

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