

UNIVERSITI TEKNOLOGI MARA

**THE RELATIONSHIP OF ETHICAL
ELEMENTS AND WORK
PERFORMANCE IN THE CIVIL
SERVICE:**

**A STUDY OF SUPPORT GROUP
STAFFS AT PENANG REGIONAL
DEVELOPMENT AUTHORITY
(PERDA)**

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Dissertation submitted in partial fulfillment of the
requirements for the degree of
Executive Master of Administrative Science

Faculty of Administrative Science & Policy Studies

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AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This topic has not been submitted to any other academic institution or non-academic institution for any degree or qualification. In the event that my dissertation be found to violate the conditions mentioned above, I voluntarily waive the right of conferment of my degree and agree be subjected to the disciplinary rules and regulations of Universiti Teknologi MARA.

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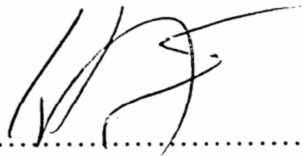
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EXAMINATION CERTIFICATE

I, the undersigned, have examined this dissertation and find it to meet the requirements set and standard expected.



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Dr Norziana Lokman

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Bismillahirrahmannirrahim

In the name of Allah The Most Merciful and Gracious

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Last but certainly not least, I would like to apologize for any flaws or shortcomings found in this dissertation as the vastness of knowledge on this particular topic does not end with merely the findings of this study. Improvement is expected for those who are interested to pursue the same field. As a researcher for this dissertation, I am hoping that others will benefit from it. Many thanks.

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