# UNIVERSITI TEKNOLOGI MARA FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI



### "CIVIL SERVANTS CHOOSE PENSION SCHEME RATHER THAN EPF SCHEME: A STUDY AT MAJLIS PERBANDARAN ALOR GAJAH (MPAG), MELAKA".

## SITI ZAKIAH BINTI WAGIMAN 2004243417

MAZIATUL SYIMA BINTI RUSLY 2004243296

**APRIL 2006** 

#### Acknowledgement

Alhamdulillah and thankful to Allah S.W.T. We are so happy that finally we can complete this study on the time given and accordingly.

We also would like to appreciate our project advisor, Mr. Tony Paridi Bagang, for the advice, helpfulness, and incredible guidance in assisting us on how to make an effective study.

We also would like to thanks Majlis Perbandaran Alor Gajah(MPAG), especially to the officer and the staff. They have helped us a lot in providing information and distributing questionnaires. We are so grateful with their cooperation even though we facing many problems in dealing with them.

Finally, we would like to express our thanks to our parents, family and friends who always gave support and advise to us when we are in the state of difficulties to complete this study. We also like to appreciate those who have helped us either directly or indirectly. Hopefully this study will give benefits to all.

#### **Abstract**

According to the International Labor Organization, social security is a "Protection which society provides for its members through a series of public measures against the economic and social distress that otherwise would be accused by the stoppage or substantial reduction of earning resulting from sickness, maternity, employment injury, unemployment, invalidity, old age and death, the provision of medical care and the provision of subsidies for families with children".

Our Prime Minister, Datuk Seri Abdullah Ahmad Badawi stated in Parliament that Federal State Public Services, Statutory Bodies or Local Authority employees joining the Public Sector Service after 12 April 1991 could opt for the Employees Provident Fund (EPF) scheme if they wanted to. This study will look at "Civil Servants Choose Pension Scheme rather Than EPF Scheme: A Study at Majlis Perbandaran Alor Gajah (MPAG)". Our research objective are to identify the factors that contributes or encourages civil servants to select pension scheme rather than EPF scheme and also to identify the benefits provided for civil servants whom select pension scheme. Besides that, our research questions are why some of the civil servants still choose to contribute to pension scheme even though the government have give an option for them to contribute in EPF scheme and what are the benefits provided under pension scheme.

The findings showed that most of the civil servants at Majlis Perbandaran Alor Gajah choose pension scheme rather than EPF scheme. Other than that, in this study we

also found the factors that influence or encourage the civil servant to choose their contribution scheme either EPF or pension scheme. From the data that we get the implications of the research and suggestions are discussed.

### **Table of Contents**

Letters of Transmittal	i
Declaration	ii
Acknowledgement	iii
Abstract	iv-v
1.0 Introduction	
1.1 Present Social Security In Malaysia: A Brief Overview	1-6
1.2 Problem Statement	7
1.3 Research Question	8
1.4 Research Objectives	8
1.5 Significant of Study	9
1.6 Definition of Term	10-11
2.0 Literature Review	
2.1 Introduction	12
2.2 Social Security	12-14
2.3 Social Insurance In Malaysia	14-15
2.4 Social Security In Malaysia	15-16
2.5 Pension Scheme	16-19
2.6 Employment Provident Fund	19-30
2.7 Issue	31-34
2.8 Theoretical Framework	35
3.0 Research Methodology	
3.1 Data and Data Collection	36
3.2 Research Design	37
3.3 Sample Size	37
3.4 Sampling Technique	37
3.5 Unit of Analysis	38
3.6 Procedures of Analysis of the Data	38
4.0 Findings and Analysis	
4.1 Descriptive Statistics	39
4.2 Frequency Table	40-54
4.3 Correlation	55-60