



Info

USAHAWAN

USAHAWAN PEMACU EKONOMI MAPAN



Edisi JAN - APRIL 2019

ISSN: 1823-6421

EDITOR
NEJMA
DARI



PENAUNG

Y Bhg.Prof.Dr Abdol
Samad Nawi
Dr Rosman Mahmood
Prof. Madya Dr
Khlipah Ibrahim

SIDANG EDITOR

Noorazlina Ahmad
Norizan Ahmed
Nur Athirah Mohamad
Hatta

KETUA EDITOR

Noorazlina Ahmad

REKABENTUK & GRAFIK

Wan Ahmad Khusairi Wan
Chek

INFO USAHAWAN DITERBITKAN OLEH MASMED, UITM (TERENGGANU).

Sumbangan rencana daripada pembaca
adalah dialu alukan. Sumbangan rencana
boleh dihantar ke email:
infousahawaneditor@tganu.uitm.edu.my
dan setiap sumbangan tidak akan
dikembalikan.



Subhanallah Alhamdulillah Allahuakbar, bertemu lagi kita semua dalam Info Usahawan Edisi ke 13 iaitu keluaran Jan - April 2019. Terima kasih atas sokongan dan sumbangan artikel yang menggalakkan sepanjang tahun 2018. Sukacita dimaklumkan bahawa unit Info Usahawan mengambil inisiatif membuat tambahan penerbitan daripada dua kali setahun kepada tiga kali setahun bermula tahun 2019. Penerbitan sebanyak tiga kali setahun dibahagikan mengikut edisi Jan - April, Mei - Ogos dan September - Disember.

Tahniah kepada semua penyumbang artikel dan editor Info Usahawan atas kerjasama dan komitmen padu yang diberikan walaupun masing-masing dalam masa yang sama perlu menggalas tugas hakiki.

*Pohon beringin tumbuh di hutan
Datang jelidin membawa pahat
Artikel ditulis penuh perancangan
Semoga berkuat dan memberi manfaat*

Noorazlina binti Ahmad

Ketua Editor

Majalah Infousahawan

USAHAWAN MUSLIM

ISLAMIC QUALITY IN BUSINESS AND WORKPLACE

Oleh: Nurul Fatma Aziz@Awang, Nurshamimi Sabli, Rohayu Yusop (UiTM Puncak Alam)

ISLAM is a holistic religion. Muslim is encouraged to not only doing goods for achieving success in hereafter, but also to focus on the conduct of the daily activities. In every action, one should focus on the relationship with Allah and human being. The religious law in Islam covers all aspects of life such as marriage, health, occupation, business and other social aspects. Despite the comprehensiveness of Islamic teaching, there is a lack of study that relates the religion of Islam and the quality of practice in real life. However, Islam did provide a sturdy foundation on the supposed quality of daily activity especially when handling a business. This is based on a hadith narrated by Sahih Muslim, "Allah loves to see one's task done at the level of 'itqan'".

Itqan is an Arabic word, defined as the highest level of quality of work with the correct and complete performance of duties. Itqan also refers to the act of being meticulous, careful, diligent and excellence in fulfilling responsibilities. Allah SWT clearly describes the quality of itqan in his creation. Ayah 7 of Surah As-Sajdah mentioned that Allah SWT perfected all the things that He created.

We can also learn the value of itqan by referring to the Prophet Muhammad practices. He did business honestly and full heartedly which became a reason his master, Siti Khadijah to fall for him. A businessman should make the products they sell are safe, meet the standard, in good quality and halal according to the shariah requirements.

Excellence is a goal oriented process. Every Muslim should have a dream and goal to achieve prosperity in the world and in hereafter. In the management science, excellence is defined as the fulfilment towards the organizational goals. On the other hands, Islam definition of excellence is the advancement towards the Creator. There here are a few definitions for the quality which among them are the totality of features and characteristic of a product or service that bears on its ability to meet a stated need and conformance of requirement (Shouroki, 2007). A qualified excellent job will help the business to achieve success which is in line with the call of Islam towards Al-Falah (success). Whenever we hear the call for prayer, we are reminded to always focus and strive for success, not only in the world but also in hereafter. The question is how is to gain success in both?

The answer is to ensure that the business carried is considered as *ibadah* by doing it with the intention to ***obtain the mercy from Allah while doing it correctly and professionally***. Islam emphasizes that every action by a Muslim should be accompanied by a good intention. Prophet Muhammad once mentioned and narrated by Bukhari and Muslim, actions are recorded based on intention and the person will be rewarded or punished accordingly.

Apart from having the correct intention for every deed, a professional Muslim should also apply the work ethics as highlighted by Al Samani et. Al (2015). They include ***Justice (Adil), Forever Mindful of the Almighty God (Taqwa), Benevolence (Ehsan), Sincerity and Keeping Promises (ikhlas), Conscientious of Self Improvement (itqan), Trust (Amanah), Truthfulness (Sidq), Consultation (Syura), Teamwork (Sidq), Compliance (Mutabakah) and Supervision***.

In a nutshell, for a business to be successful, it should be started with a good intention. Intention is the key to control our action towards achieving the main objectives of Allah's blessings. Apart of aiming for profit, business can help the poor and donate parts of the profit and goods to the society. Allah will surely be pleased to those who perform good deeds.