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HOSPITAL UiTM Newsletter

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Assalamualaikum wbt,

A very warm greetings to all! It has been quite some time since we updated our progress on Hospital UiTM. Alhamdulillah, progress is on-going and we are looking to a tentative launch date in October 2020. This is some six months later than the initial planned date of April 2020 mainly due to regulator impact of CKAPS. Despite this setback, there comes a silver lining with it.

At present, the hospital is 95% complete. External works portraying the zam-zam molecule theme can be seen clearly from the roads leading up to Puncak Alam. On completion, we will have water features around the hospital to enhance its calm and healing nature. Once internal architecture and medical equipments are delivered, we can then embark on testing and commissioning of the building, facilities and equipment.

Medicine is an ever changing field. We have to keep up with the current technology and knowledge and at the same time provide the best for our patients. More than that, this is about the success that we have witnessed in the lives of our patients and their families, the tears of joy, their smiling faces, and the tales of how their lives have changed forever.

Hospital UiTM Puncak Alam progress

By Prof Sazzli Shahlan
Kasim

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The design portrays the
zam-zam molecules, which
is naturally a healing water

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To help improve and ease patient experience, we will be embarking on several information technology based projects. We wish to enhance patient experience (Px), staff experience (Sx) as well as other client experience (Cx). To do this, a clear map of automated inputs using available data and technology will be developed to try and achieve improvements at every level.

To be a premier teaching hospital for country and region, we must focus not only on patient care, but be ready to provide innovative care and experience to all. Hence, vertical and horizontal collaborations must be strengthened and enhanced in line with UiTM's strategic planning 2020-2025. We have several focus, amongst them inclusive partnerships with all of UiTM, innovation as driver of activities, automation of processes to improve experiences and sustainable financing.

Task forces have been set-up to address quality benchmarking and targets, improving communications within and without the hospital as well addressing funding mechanisms. Inshallah, with all your help, we can prepare ourselves to be the preferred centre for quality and value based healthcare. We are looking for contributions from members in UiTM by setting up student and staff competitions addressing specific issues in the hospital. Further details on this will follow.

I would like to thank our Uitm Chairman, Vice Chancellor, our invaluable staff, partners for their continuous support and strength given to us in our progressive success, realizing our vision and goals.