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UNIVERSITI
TEKNOLOGI
MARA

Fakulti
Pengurusan
dan Perniagaan



INTERNSHIP REPORT (HRM 666)

2024

BERTAM RESORT AND WATER PARK

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PROGRAM:

BACHELOR OF
BUSINESS
ADMINISTRATION
(HONS.) HUMAN
RESOURCES
MANAGEMENT

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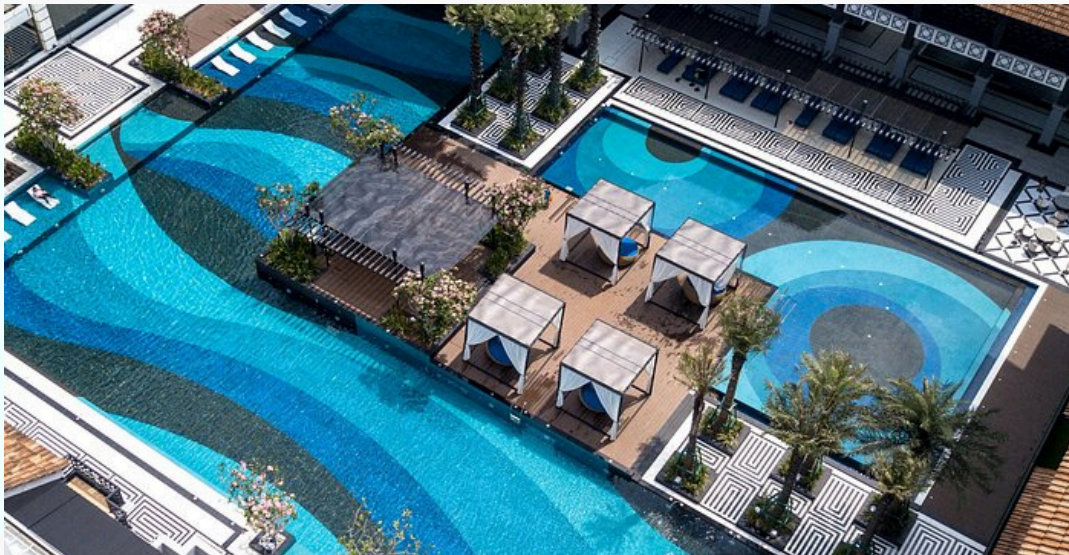
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EXECUTIVE SUMMARY



My internship took place at Bertam Resort and Water Park in Pulau Pinang from March 1 to August 9, 2024. I was assigned to the Human Resources Department under the supervision of Mr. Anas Azrul Aziman. During my 24 weeks there, I managed sponsorship requests and provided gift vouchers, conducted weekly inspections of staff facilities, prepared HR Finding Reports, assisted in training documentation, and more. I collaborated closely with team members, supporting various programs and events. Overall, my internship at Bertam Resort and Water Park was a valuable experience for personal and professional growth. I gained extensive knowledge through engaging projects and active involvement in different teams and departments. This experience not only reinforced my academic learning but also fueled my passion for the Human Resources field and strengthened my commitment to pursuing a career in this domain.

LOCATION



Bertam Resort and Water Park is located in Bertam, which is part of Penang's Kepala Batas area. This resort is located on the mainland of Penang, providing convenient access to both George Town and other Penang attractions. The location is convenient for guests travelling from various parts of Penang and neighbouring states. The resort is surrounded by beautiful nature, creating a tranquil setting for relaxation and enjoyment. It offers a variety of aquatic attractions, comfortable rooms, and recreational amenities, making it a popular destination for families and tourists looking for a vacation.



ABOUT BERTAM RESORT & WATER PARK

BERTAM RESORT is a contemporary resort destination situated conveniently off the North-South Highway. Owned by Maritime Waterfront Suites Sdn. Bhd. and overseen by Managing Director Datuk Mohammed Iqbal S. Habeeb Noohu, the resort is only a 4-hour drive from Kuala Lumpur and offers an easy, pleasant drive from Singapore. Its strategic location makes it an ideal retreat for both local visitors and tourists.

BERTAM RESORT & WATER PARK, themed after Moorish architecture, promises a unique and luxurious experience. Here's an overview of the features and amenities offered:



Themed Moroccan-Designed Water Park

Spanning over 5 acres, the water park features a variety of attractions designed to provide fun and excitement for all ages.



SPA Village

With 14 spa villas, each featuring a private pool built around a lake, the Spa Village offers ayurvedic wellness spa services by a team of expert therapists. This serene environment is perfect for relaxation and rejuvenation.



Luxurious Accommodations

The resort includes five villas with attached private pools and 295 lavish rooms, ensuring a comfortable and opulent stay for guests.