THE STUDY OF THE IMPLEMENTATION OF THE CURRENT PURCHASING SYSTEM IN FUJITSU COMPONENT (M) SDN BHD

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ABSTRACT

Fujitsu Component (M) Sdn Bhd (FCM) has been operating in Malaysia since July 1986. This company is operating under Fujitsu Takamisawa Corporation Limited (FTC) in Japan. Nowadays, its product is exported throughout the world. In late 1999, due to the Y2K's problem this company changes their software system to the Oracle Application system. Thus this study is conducted to see the FCM staffs' acceptance towards the use of the Oracle Application system and its impact on company's operations.

For the purpose of this study, the exploratory research is used to gain further insight into the problem. The descriptive research is used to enquire a clear specification of the staffs' acceptance on the implementation of the current software. Convenience sampling has been used with 50 respondents as the sample size. The structured-undisguised questionnaire was used and the SPSS method was applied to analyze the data.

The researcher found that the implementation of the Oracle Application in FCM was not established since the staff cannot accept the changes due to the lack of training and motivation given. The weaknesses of the software system itself also caused the implementation to be unsuccessful. The failure of implementation also affected some of the company's operations. Researcher has suggested some recommendations to help the company improve its performance.

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