



**TITLE: QUALITY MANAGEMENT AND PERFORMANCE IN CONSTRUCTION
INDUSTRY**

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TABLE OF CONTENT

TITLE	PAGE
Declaration	ii
Letter of Submission	iii
Acknowledgement	iv
Table of Content	v
List of Content	vi
List of Figures	vii
Figure 4.1.1 Age	19
Figure 4.1.2 Respondent's Gender	20
Figure 4.1.3 Respondent Marital Status	21
Figure 4.1.4 Respondent's Educational	22
Figure 4.1.5 Respondent's Ethnic	23
Figure 4.1.6 Construction Company	24
Abstract	vii
CHAPTER 1: INTRODUCTION	1
1.1 Background of the study	1
1.2 Statement of Problems	2
1.3 Research Questions	3
1.4 Research Objectives	4
1.5 Research Framework	5
CHAPTER 2 : LITERATURE REVIEW	6
2.1 Quality Management	6
2.2 Effectiveness	7
2.3 Employee Engagement and Performance	8-9
2.4 Productivity	10
2.5 Research Framework	11
2.6 Research Hypothesis	11
CHAPTER 3: METHODOLOGY	12
3.1 Source of Data	12
3.2 Research Design	13
3.3 Research Instrument	13-15
3.4 Sampling	16-17
3.5 Sampling Technique	18

CHAPTER 4: DATA ANALYSIS & FINDINGS	19
4.1 Frequency Distribution: Respondent's Profile	19
4.1.1 age	19-20
4.1.2 Gender	21-22
4.1.3 Marital Status	23-24
4.1.4 Educational Background	25
4.1.5 Ethnic	26-27
4.1.6 Preferred Construction Company	28
4.2 Cross Tabulation	29
4.2.1 Gender* Age Cross Tabulation	29
4.2.2 Gender* MARITAL Cross Tabulation	30
4.3 Scale Measurement	31
4.3.1 Reliability Analysis	31
4.3.2 Correlation	32-33
4.4 Descriptive Statistics: Univariate Data Analysis	34
4.5 Hypothesis Testing	35-36
Table 4.5.1: Result of Multiple Regression Analysis	37-39
CHAPTER 5 : CONCLUSION & RECOMMENDATION	40-42
APPENDICES	43-50
REFERENCES	

CHAPTER 1

INTRODUCTION

This chapter starts with the history of the report, which is the construction industry's quality control and efficiency. The company's drivers proof to boost its effectiveness. performance and productivity is also mentioned. Next, the statement problem addressed the various issues and gaps identified in this study, accompanied by statements on research questions , research objectives, scope and study significance.

1.1 BACKGROUND OF THE STUDY.

Building industry plays a major role in growing country's growth. Building industry development can depend on the quality of its projects. Performance is one of the big tasks that will help businesses excel in their building projects. The increase in the efficiency of building projects in the project's life cycle related to quality control. Although quality management is very critical at the ever step of the project life cycle, quality management at the execution stage would make a major contribution to the final outcome of the construction projects. Throughout the implementation process, the project should concentrate primarily on the significance and factors that influence quality control.