



اَوَّلُ سَبِيلٍ يَتَكُونُ لَكُمْ مَعَارَا  
UNIVERSITI  
TEKNOLOGI  
MARA

Cawangan Perlis  
Kampus Arau

# INDUSTRIAL TRAINING REPORT AT MTSC SOLUTION SDN. BHD.

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**HR INTERNSHIP (HRM666)**

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# EXECUTIVE Summary

MTSC Solution Sdn. Bhd. is a place where I get a lot of experience about real life working environment and beautiful memory with the employees from all department during 24weeks/6months industrial training. At the same time, I also get to know more details about MTSC Solution's operation, activities, culture, environment and how their employee's work. In this report, I have explained about the company profile include the company background, the location, vision, mission, objective, corporate value and organization chart. I also put my latest resume on this report.

Next, in training reflection, I was highlighted that I was assigned under Human Resources Department and under this department I was responsible to fostering family culture among employees, registering training for employees, ensuring that food stocks are always available and more tasks that gave me a lot of experience as a human resource employee. Additionally, in this report also stated the working hours, workdays, and the various intrinsic and extrinsic benefits that I received.

Other than that, SWOT analysis is also one of the important contents in this report which is to identify the company's strength, weakness, opportunities and threat and it will show SWOT analysis diagram to easy understand. Every SWOT was explained based on real situation by my observation during my internship time at MTSC Solution. For every SWOT, I provide each recommendation to sustain the strength, to overcome the weakness, to take advantage from opportunities and to make deal with threats. This SWOT analysis can help company to aware with these internal and external factors that can give whether it is good or bad impact.

As conclusion, I become more understand about how SWOT analysis work and function for organization. All the experience and knowledge I get during my internship at MTSC Solution teach me a lot about work life and exposed me to the reality working as human resources employee. In future, hope with this experience and knowledge, I can get to use it as my guideline to survive in this industry.

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# 2.0 COMPANY'S PROFILE

MTSC SOLUTION SDN BHD

## 2.1 Company Background

MTSC Solution Sdn Bhd was incorporated since 2009 in Malaysia. MTSC Solution is a trading and consultation firm operates by service team.

- MTSC Solution are offering comprehensive solutions and automated processes for Electronics Manufacturing, catering to OEM, ODM, OSAT, and EMS companies throughout the Southeast Asia Region.
- MTSC SOLUTION also offers technical consulting services to assist their customers in optimizing their manufacturing test solutions. These services aim to ensure a return on investment (ROI) in capital equipment purchases and facilitate the liquidation of unused excess inventory over time.



# Milestone



*Thailand new branch*



*Receive award*

- In the first year of operation MTSC Solution become the first company in the world that provided alternative support in 5DX other than OEM.
- In 2011, MTSC Solution has successfully expanded its business territory to the southern part of Malaysia, Indonesia and Singapore
- In 2012, MTSC Solution succeed established Inhouse Repair & Rework Centre for Printed circuit boards Assembly.
- In 2013, MTSC Solution have established MTSC Johor Bahru branch to provide seamless support to southern customers.
- MTSC Solution become more recognized in the industry and MTSC Solution also succeed established incorporation MTSC Thailand Co.Ltd. at Chonburi & Bangkok in year 2014 to provide support to northern customer and also MTSC first time appointed as distributor, for GWinstek for sale and support in Malaysia
- In 2019, MTSC Solution celebrate their 10 years anniversary and also winning two awards from Vitrox which is Vitrox Top Local Sales award and Vitrox NPI Sales awards
- .In years 2020 until 2023, MTSC Solution succeed to extend their business further such as they already enter to Vietnam market, Philippines market, and Singapore market and at the same time, MTSC also get more reward.
- Based these milestones, it shows that MTSC Solution is a develop company year by year.