

By YUSHASNIZA BINTI CHE YUSOFF JIM2467E

Faculty of Information Management University of Technology MARA

TABLE OF CONTENT

CO	NTEN	Т		PAGE
Abs	tract			i
Acknowledgement				
List of Tables				
List of Figures				
List of Appendices				
СНА	APTEF	R 1: INT.	RODUCTION	
1.0	Inti	roduction	n	2
	1.1	. Background of the Organization		
		1.1.1	History of Ramsay Sime Darby Health Care	2
		1.1.2	History of Ara Damansara Medical Centre (ADMC)	3-5
		1.1.3	Vision and Mission of Ramsay Sime Darby Medical Centre	5
		1.1.4	Ramsay Sime Darby Health Care – People Caring for People	6
		1.1.5	Services and Facilities	7-8
		1.1.6	Services Hours	8
		1.1.7	Contact Information	9
	1.2	Organizational Structure		10
		1.2.1	Types of Department in Ara Damansara Medical Centre 11	
СНА	PTER	2: ORG	SANIZATION INFORMATION	
2.0	Organization Information			
	2.1 Departmental Structure			
	2.2	Departn	nent Function	15-17

LIST OF FIGURES

No	Name of Figures	Pages
1	Figure 1.1.2 : Ara Damansara Medical Centre	3
2	Figure 1.1.4: Ramsay Sime Darby Health Care logo	4
3	Figure 1.1.5 : Lobby in ADMC	7
4	Figure 1.1.7 : Example of enquiry form	9
5	Figure 1.2 : ADMC Organizational Chart	10
6	Figure 1.2.1: Types of the departments in ADMC	11
7	Figure 2.1 : Organizational Chart in HIM Departmen	13
8	Figure 2.2 (a): Department of Health Information Management (HIM)	15
9	Figure 2.2 (b): Medical Record Counter	16
10	Figure 3.1 (a): Respective departmental holding shelves	20
11	Figure 3.1 (b): Sorting Figure	20
12	Figure 3.1 (c): Retrieving the medical record folder	21
13	Figure 3.1 (d): Retrieved the medical record folder	21
14	Figure 3.1 (e): Folder that are waiting to be filed	22
15	Figure 3.1 (f): Filing process by HIM staff	23
16	Figure 3.1 (g): Sorting at the respective shelves	27
17	Figure 3.1 (h): Sorting according to the terminal digit	27

ABSTRACT

The practical student had done an industrial training in Ara Damansara Medical Centre (ADMC), Subang, Selangor for 5 months. The department that had been chose in ADMC is at Medical Records Department. This department is lead by Head of Department of Medical Records Department. All theories which had been learned in university can be implemented in industrial training place. This department is very suitable for records management student especially for those who are interested in medical records. The practicum student was able to know the workflow of the whole unit from the main registration counter until printing and general office. There is a wide range of assignments given to the practicum student to be done and the practicum student success to do it. The task in the medical records department is not only create a new patient folder and sorting patient sheet, it also involves the coding of diseases, digitization and dealing with customer or patient at medical report counter. There are skills that have been developed such as communication skill and technical skill. In this report, it is divided into four chapters starting with Chapter 1- Introduction; Chapter 2 is about Information organization in ADMC and Medical Records Department, Chapter 3 is the activity performed in the Medical Records Department and lastly is Chapter 4 which is the conclusion for the entire industrial training report.

Keyword: Medical Records, patient folder, terminal digit number, digitization

ACKNOWLEDGEMENT

Assalamualaikum w.b.t..

Praise to Allah s.w.t. for giving me this opportunity to finish this task. After took a few month to finish up this report, finally I manage to finish this task in time given. At first, I found that it's quite difficult to find the specification given but after the hard work that I made, finally I successfully found the sources.

First and foremost, I would like to thanks to Head of Medical Record Department, Ara Damansara Medical Centre, Mr Yeap Eng Kooi because accept me to intern in Medical Records Department.

Besides, I took this opportunity to express my appreciation and thank to my beloved lecturer who has acted as my supervisor, Puan Siti Noorsiah Binti Jamaludin because she had helped me a lot and gave support to me. Thank you for her suggestion of where to find the information. Without her, this assignment will never be completed.

I also want to thank to my partnership that is internship with me, Nurafiqah Binti Abdul Wahab because helped me in making this report. Last but not least to all medical records department staffs, who has gave me an opportunity to learn something new in this Department. My special thanks for all of these contributors for their kindness and help.

Thank you.