

#### UNIVERSITI TEKNOLOGI MARA (UITM) NEGERI SEMBILAN COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS SCHOOL OF INFORMATION SCIENCE STUDIES

# DIPLOMA IN INFORMATION MANAGEMENT (CDIM110)

INDUSTRIAL TRAININNG (IMD310)

### MEDICAL RECORD DEPARTMENT AN-NUR SPECIALIST HOSPITAL, BANDAR BARU BANGI, SELANGOR

PREPARED BY:

NUR ALIYAH BINTI ABD.MALEK (2022492562)

N5CDIM1105C

PREPARED FOR:

MADAM NORHIDAYU BINTI MD YATIM

# INDUSTRIAL TRAININNG (IMD310)

NUR ALIYAH BINTI ABD.MALEK

2022492562

MEDICAL RECORD DEPARTMENT AN-NUR SPECIALIST HOSPITAL, BANDAR BARU BANGI, SELANGOR

UNIVERSITI TEKNOLOGI MARA (UiTM) NEGERI SEMBILAN COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS SCHOOL OF INFORMATION SCIENCE STUDIES

#### **ABSTRACT**

This report was about the details of the project undertaken, tasks or activities that to be given, skills developed, and lessons learned during the industrial training at An-Nur Specialist Hospital, a leading department in medical record department that had within 8 weeks from 22 July 2024 to 12 September 2024. It includes with the introduction of industrial training for diploma in information management, purpose and objective and overview about the organization. The experienced activities offered in industrial training such as packing and sorting inactive patient folders, attending meeting, compressing and entering diagnose and International Classification of Diseases (ICD). From the activities, student gained a lot of knowledge and skills such as organizational skill, active listening techniques and so on. This report also mentioned about responsibility for professional worker, different culture shows and time management in student's personal growth during the industrial training. It concludes with recommendation for future record management based on the insights gained.

Keywords: industrial training, information management, record management

## TABLE OF CONTENTS

DECL	ARATION	ii
ABSTI	RACT	iii
LIST (	OF TABLES AND FIGURES	v
ACKN	OWLEDGEMENTS	vii
1.0	INTRODUCTION	1
1.1	Background	1
1.2	Purpose And Objective Of The Report	1
1.3	Industrial Training For Students Of Diploma In Information Management	2
2.0	ORGANIZATIONAL INFORMATION	2
2.1	Overview	2
2.2	Location	3
2.3	Vision, Mission & Motto	3
2.4	Organizational Structure	4
2.5	Departmental Structure	5
2.6	Department Within The Organization	7
3.0	INDUSTRIAL TRAINING ACTIVITIES	9
3.1	Project Archive	9
3.2	Skills/Knowledge/Competencies	16
4.0	LEARNING OUTCOMES AND ACHIEVEMENT	17
5.0 RE	COMMENDATION AND CONCLUSION	19
REFE	RENCE	21
A DDEN	NDICES	22

### LIST OF FIGURES

Figure 1 Building of An-Nur Specialist Hospital	2
Figure 2 Location of An-Nur Specialist Hospital	3
Figure 3 Organization chart 2024	4
Figure 4 Organization chart 2014	5
Figure 5 Medical Record Department Office	7
Figure 6 Daily task	8
Figure 7 Packing inactive patient folders	9
Figure 8 Patient folders that need to be sort	10
Figure 9 Meeting for farewell ceremony	11
Figure 10 Preparing food	11
Figure 11 Entering Diagnoses and International Classification of Diseases (ICD)	12
Figure 12 Patient walk-in form	13
Figure 13 Compressing the folders	14
Figure 14 Scanning Module	15
Figure 15 Rearranging patient folder	15
Figure 16 Schedule project plan	22
Figure 17 Schedule next project plan after retrieving files	22
Figure 18 Schedule next project plan after sorting folders	23
Figure 19 About ANSH	23
Figure 20 Office administration department	24
Figure 21 Trainee's access card	24
Figure 22 Shredding	25
Figure 23 Medical record storage room	25
Figure 24 Staff members and trainee	26
Figure 25 Tag trainee medical record department	26
Figure 26 With one of the staff members in administration department	26
Figure 27 Before farewell ceremony	27
Figure 28 During farewell ceremony	27
Figure 29 the folders that need to be sorting	28
Figure 30 Sorting inactive patient folders	28