



INFORMATION SCIENCE STUDIES
COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS
UNIVERSITI TEKNOLOGI MARA
CAWANGAN NEGERI SEMBILAN KAMPUS REMBAU

DIPLOMA IN INFORMATION MANAGEMENT
(IM 110)

INDUSTRIAL TRAINING REPORT:

Industrial Training (IMD310)

INDUSTRIAL TRAINING CONDUCTED AT:

JABATAN KESIHATAN NEGERI KEDAH

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ABSTRACT

This industrial training report describes the experience at the Jabatan Kesihatan Negeri Kedah. The report includes an overview of the organizational structure and various departments, including the ICT unit where the training took place. The tasks performed involved managing the ICT complaint system, installing the SPAI system, designing posters and banners, and creating multimedia content. Challenges encountered included setting up technical equipment and learning new software.

The report highlights the skills gained in information management, communication, and teamwork. It also includes recommendations for improving the organization, such as cross-department exposure, proper disposal of unused ICT assets, and updating outdated equipment. Overall, the industrial training provided valuable practical experience in enhancing both technical and interpersonal skills, while offering insight into real-world applications of information management.

Table of Contents

ACKNOWLEDGEMENTS.....	v
1.0 INTRODUCTION	1
1.1 BACKGROUND OF THE INDUSTRIAL TRAINING PROGRAM	1
1.2 PURPOSE AND OBJECTIVES OF THE REPORT	1
1.3 SIGNIFICANCE OF INDUSTRIAL TRAINING FOR STUDENTS OF DIPLOMA IN INFORMATION MANAGEMENT.....	2
OVERVIEW OF THE ORGANIZATION.....	3
ORGANIZATION STRUCTURE	8
2.1 Departmental structure and function related to information management	9
2.3.1 FUNCTION RELATED TO INFORMATION MANAGEMENT.....	10
2.3.2 UNIT INFORMATION TECHNOLOGY (ICT)	10
2.3.3 UNIT PSYCHOLOGY AND COUNSELING	11
2.3.4 UNIT HUMAN RESOURCES	12
3.0 INDUSTRIAL TRAINING ACTIVITIES	14
3.1 INTRODUCTION	15
3.2 TRAINING ACTIVITIES.....	16
3.2.1 LEARN BASIC THINK THAT THE INTERNSHIP STUDENT MUST DO.....	16
3.2.2 KERATAN AKHBAR ABOUT CURRENT ISSUE OR TOPIC RELATED TO MALAYSIAN MINISTRY OF HEALTH.....	18
3.2.3 DESIGN A POSTER AND BANNER FOR HARI KEMERDEKAAN AND HARI MALAYSIA.....	19
3.2.4 DOCUMENTATION SYSTEM PENGURUSAN AND TEMPAHAN KENDERAAN.....	20
3.2.5 INSTALL SPAI JKN TO ALL UNITS IN JABATAN KESIHATAN NEGERI KEDAH	22
3.2.6 MAKE A MONTAGE VIDEO FOR THE TRANSFER OFFICER.....	23
3.2.7 A TASK I ALWAYS DO WHEN I INTERN IN ICT UNIT.....	25
3.2.8 INSTALLATION SPAI AT KLINIK KESIHATAN KEPALA BATAS AND NAPOH	27
4.0 LEARNING OUTCOMES AND ACHIEVEMENTS	29
4.1 REFLECTION OF THE LEARNING OUTCOMES DURING INDUSTRIAL TRAINING	30
4.2 DISCUSSION OF PERSONAL GROWTH, SKILLS ENHANCEMENT AND PROFESSIONAL DEVELOPMENT	31
4.3 EXAMPLES OF SUCCESSFUL PROJECTS, ACCOMPLISHMENTS OR CHALLENGES OVERCOME.....	32
5.0 RECOMMENDATION AND CONCLUSION	33
5.1 SUGGESTIONS FOR IMPROVEMENTS IN THE INDUSTRIAL TRAINING PROGRAM	34
5.2 RECOMMENDATIONS FOR THE ORGANIZATION TO ENHANCE THE INFORMATION MANAGEMENT BASED ON THE STUDENT’S OBSERVATION AND EXPERIENCES	35

5.3 SUMMARY OF INDUSTRIAL TRAINING	36
6.0 REFERENCE	37
APPENDIX.....	38

LIST OF TABLE AND FIGURE

NO	LISTS	PAGES
1.	<i>Main building of the Jabatan Kesihatan Negeri Kedah</i>	4
2.	Image of Main Gates of Jabatan Kesihatan Negeri Kedah	5
3.	Google Maps of Jabatan Kesihatan Negeri Kedah	5
4.	<i>Organization Chart of the Jabatan Kesihatan Negeri Kedah</i>	8
5.	<i>Organization Chart of the Unit Pengurusan Maklumat (ICT)</i>	9
6.	Learn how to scan document and photocopy	17
7.	a phone that will answer a call	17
8.	System E-aduan	17
9.	Keratan Akhbar after edit and will covert to PDF	18
10.	Poster of Hari Malaysia	19
11.	The design that was posted in JKN portal	19
12.	System Pengurusan and Tempahan Kenderaan	20
13.	System Pengurusan and Tempahan Kenderaan	21
14.	System Pengurusan and Tempahan Kenderaan	21
15.	Installation SPAI JKN	22
16.	Making video montage using Canva	23
17.	Making video montage using Filmora	24