

# SCHOOL OF INFORMATION SCIENCE, COLLEGE OF COMPUTING, INFORMATICS, AND MATHEMATICS, UNIVERSITI TEKNOLOGI MARA NEGERI SEMBILAN, REMBAU CAMPUS

**INDUSTRIAL TRAINING (IMD310)** 

## INDUSTRIAL TRAINING REPORT:

MALAYSIA AIRPORTS HOLDINGS BERHAD (MAHB)

# PREPARED BY:

NURUL FARRAHIEN AFIFY BINTI ZAMRI (2022647802)

# SUPERVISED BY:

MADAM IZZATIL HUSNA BINTI ARSHAD (UiTM) PN. HASLINDA BINTI SULAIMAN (MAHB)

22 JULY - SEPTEMBER 2024

#### ABSTRACT

This report discusses an internship in the Procurement and Contract Division of Malaysia Airports Holdings Berhad, with a focus on fundamental activities such as record management, document lifecycle management, data analysis, ICT integration, and communication and cooperation. The industrial training program offered a great opportunity to combine academic knowledge with practical practice. Tasks and responsibilities enabled the intern to use topics learnt in university courses, such as information management, data analysis, and communication skills, while also learning about procurement procedures and organisational standards. The program also helped participants improve their abilities in technology integration, stakeholder cooperation, and regulatory compliance. The study also includes recommendations for strengthening the industrial training program to better correspond with both student learning objectives and industry expectations, resulting in a more rewarding and meaningful experience for future interns.

Keywords: Industrial training, Malaysia Airports Holdings Berhad, procurement management

# TABLE OF CONTENTS

Chapter	Title	Page
	DECLARATION	i
	ABSTARCT	ii
	TABLE OF CONTENTS	iii-iv
	LIST OF TABLES AND FIGURES	v
	ACKNOWLEDGEMENTS	vi
Chapter 1	INTRODUCTION	1-3
	1.1 Background of the industrial training program	1
	1.2 Purpose and Objectives of the report	2
	1.4 Significance of industrial training for students	3
	Diploma in Information Management	
Chapter 2	ORGANISATIONAL STRUCTURE	3-23
	2.1 Overview of Malaysia Airports Holding Berhad	3
	2.1.1 Core Business of MAHB	4
	2.1.2 Core Values	4
	2.1.3 Organisation and Division Located	5
	2.2 Organisational Structure	6
	2,2,1 Board of Directors	7
	2.2.2 Management Team	8
	2.3 Departmental Structure	9-10
	2.3.1 Introduction of Procurement and	11
	Contract Division	
	2.3.2 Function Related to Information	11-12
	Management	
	2.4 Explanation of roles, process, documents, and	12-13
	student assigned department or unit within the	
	organisation	

	2.4.1 Roles of each staff in Post-Approval	12-14
	Team	
	2.4.2 Process how budget owner applies to	14
	PCD	
	2.4.3 Responsible documents	15-18
	2.4.4 Explanation of the student's assigned	18-23
	division within the organisation	
Chapter 3	INDUSTRIAL TRAINING ACTIVITIES	24-34
	3.1 Detailed description of the tasks, projects, and	24-34
	activities undertaken during the internship	
	3.2 Explanation of the skills, knowledge, and	34
	competencies applied during the training period	
Chapter 4	LEARNING OUTCOMES AND ACHIEVEMENTS	35-37
	4.1 Reflection on the learning outcomes achieved	35
	during the industrial training	
	4.2 Discussion of personal growth, skills	36
	enhancement, and professional development	
	4.3 Examples of successful projects,	37
	accomplishments, or challenge overcome	
Chapter 5	RECOMMENDATIONS AND CONCLUSIONS	38-40
	5.1 Suggestions for improvements in the industrial	38
	training program	
	5.2 Recommendation for the organisation to enhance	39
	the Information Management practices based on the	
	student's observations and experiences	
	5.3 Summary of the key findings and insights from the	40
	industrial training experience	
	REFERENCES	41
	APPENDICES	42-46

## LIST OF TABLES

Table No.	Title	Page
1	Procurement and Contract Division Structure	9
2	Function related to Information Management	11
3	Roles of each staff in Post-Approval Team	12-14
4	Explanation of the student's assigned division within in	18-23
	the organisation	
5	Detailed description of the tasks, projects, and	24-34
	activities undertaken during the internship	
6	Explanation of the skills, knowledges and	34
	competencies applied during the training period	
7	Reflection on the learning outcomes achieved during	35-36
	the industrial training	
8	Example of successful projects, accomplishments, or	37
	challenge overcome	

### LIST OF FIGURES

Figures No.	Title	Page
1	Overview of Malaysia Airports Holdings Berhad	3
2	MAHB Location	5
3	Division Location	5
4	Organisation Structure	6
5	Board of Directors	7
6	Management Team	8
7	Process how budget owner applies to PCD	14
8	Letter of Award (LOA)	15
9	Performance Bond (PB)	16
10	Insurance	17
11	LHDN Stamping	18
12	Document organisation process	42
13	Workplace engagement activities (lunch, farewell, and	43
	bowling collaboration)	
14	Views and facilities of MAHB	44
15	Personal pictures during the internship	45
16	Farewell gathering on the last day	46