



COLLEGE OF COMPUTING, INFORMATICS AND MATHEMATICS

UNIVERSITI TEKNOLOGI MARA (UiTM)

NEGERI SEMBILAN BRANCH REMBAU CAMPUS

INDUSTRIAL TRAINING REPORT:

INFORMATION TECHNOLOGY DEPARTMENT, JABATAN SUKARELAWAN MALAYSIA
(RELA), KEMENTERIAN DALAM NEGERI, PUTRAJAYA

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ABSTRACT

This internship at Jabatan Sukarelawan Malaysia (RELA) gave student a thorough understanding of how the organization contributes to community services and national security. Throughout time there, student took on various responsibilities, such as helping with paperwork, assisting in organizing events, and working on projects focused on improving public safety. A highlight of the experience was collaborating with RELA volunteers during disaster relief efforts and community outreach initiatives. Student also attended workshops about safety procedures and managing volunteers, which helped student learn about the challenges the department faces. This internship improved skills in communication, teamwork, and problem-solving, while also deepening appreciation for the important role that volunteer organizations play in national development. Overall, this experience significantly expanded student view on volunteerism and its effects on society.

Keyword: Jabatan Sukarelawan Malaysia, internship, community services, national security.

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