



اوتنورسيتي تيكنولوگي مارا

UNIVERSITI TEKNOLOGI MARA

FACULTY OF INFORMATION MANAGEMENT

=====

**BACHELOR OF INFORMATION SCIENCE (HONS.) INFORMATION SYSTEM
MANAGEMENT (IM225/IM245)**

=====

IMS 552:

INFORMATION SYSTEMS MANAGEMENT

**GROUP ASSIGNMENT: SYSTEM IN ORGANIZATION
(LEMBAGA HASIL DALAM NEGERI MALAYSIA)**

PREPARED BY:

AISYAH RAMLI (2014728829)

HAMIZAH AHMAD TALHAH (2014307105)

NUR AIN NADHIRAH ANUAR (2014563109)

ROBIATUL ADAWIYAH ZULFILE (2014193415)

(D1IM245 4B)

PREPARED FOR:

MADAM NURULANNISA BINTI ABDULLAH

DATE OF SUBMISSION:

8 DECEMBER 2015

ACKNOWLEDGEMENT

Alhamdulillah, first of all we would like to thank Allah as finally we were able to finish our assignments that have been given by lecturer to us. This task had been done with all afford by group members even though a little bit problem were happened among us while doing this assignment. Luckily, all the problems can be settle down and we were able to adapt properly and wisely. Besides that, big thank we address to our lecturer Madam Nurulannisa Binti Abdullah because without her guide our project cannot be done properly like this. She always gives us supports and guide to us how to do our assignment in purpose to produce a good outcome. Finally, thank to our beloved friend that always stick together and also work hard to produce a good assignment with all afford and responsibility. Hope that all the effort will give a lot of benefits to us and also to our group project. Million thanks also we wish to our entire classmate because they also help us in doing our assignment. They always give us ideas and comments on our project so that we can improve our project in many ways.

TABLE OF CONTENTS

INTRODUCTION.....	1
1.0 Introduction of Project.....	2
2.0 Organization Background.....	3
3.0 Corporate Vision, Mission, Objectives, Goal.....	4
4.0 Organization Structure Chart.....	5
5.0 Functional Description of Units.....	6
6.0 Role and Function of Units.....	6
7.0 Data Used In the Organization.....	11
8.0 List of Information Systems.....	11
9.0 Brief Explanation, Function and Objective of Each IS.....	12
10.0 Types Of IS.....	20
DETAILS OF SELECTED IS.....	23
11.0 Information System Background.....	24
12.0 Functional Description Of IS.....	26
13.0 IS Components.....	28
14.0 IS Activities.....	29
15.0 Hardware and Software Configuration.....	31
16.0 Information System Problem.....	38
PERFORMANCE OF IS.....	39
17.0 Strength, Weaknesses, Opportunities and Threats (SWOT) Of IS.....	40
18.0 Generate and Evaluate Alternatives.....	40
19.0 Recommendation and Action Plan.....	41
20.0 Conclusion.....	43
21.0 References.....	44
22.0 Appendix.....	45

1.0 Introduction of Project:

We decided to choose Lembaga Hasil Dalam Negeri Malaysia (LHDNM) of Kelantan as our group project assignment which it is located at Kota Bharu. We are focusing the system that the organization used and manage tax operation which is located under Revenue Collection Department. We have contacted (Salleh, 2015) (LHDNM1, 2009) which holds a position as a Deputy Public Relations Officer in Kota Bharu to conduct our research regarding the system that the company used.

2.0 Organization Background



Figure 1: Logo LHDNM

Lembaga Hasil Dalam Negeri Malaysia (LHDNM) is one of the key agencies under the Finance Ministry, which is responsible for collecting and administering the national direct tax. LHDNM established under the Lembaga Hasil Dalam Negeri Malaysia Act 1995 to acquire more power especially in financial and personnel management to improve the quality of tax administration.

Formerly known as the Jabatan Hasil Dala, Negeri Malaysia (JHDNM), it was incorporated on 1st March 1996 and known as the Lembaga Hasil Dalam Negeri Malaysia (LHDNM). The agency is responsible for the overall administration of direct taxes under the following acts:

- The Income Tax Act 1967
- The Petroleum (Income Tax) Act 1967
- The Real Property Gains Tax Act 1976
- Promotion of Investments Act 1986
- The Stamp Act 1949
- Labuan Business Activity Tax Act 1990