

THE RELATIONSHIP BETWEEN EMPLOYEE JOB SATISFACTION AND ORGANIZATIONAL IDENTIFICATION TOWARDS EMPLOYEE LOYALTY AMONG STAFF IN SABAH LAND DEVELOPMENT BOARD (SLDB)

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ABSTRACT

The purpose of this study is to examine and understand the relationship between

employee job satisfaction and organizational identification towards employee loyalty

among staff in Sabah Land Development Board (SLDB). The focus in this study is

specifically only on staff who work in SLDB in three location which is in SLDB

Corporate Office Kota Kinabalu, Region Office Keningau and Region Office Tawau.

This study using online questionnaire and also distributing through cross-platform

messaging application which is WhatsApp and also sent by official email of the

employees to the respondent and need 175 respondents to fill out the questionnaire

Judgmental sampling was used in this study. The research used certain method to

attain the result of the objective. Cronbach's Alpha reliability test is also used to

measure the level of reliability of the research while multiple regression analysis also

used to analyze the data which to show how strong the relationship between both

variables and also to show its significance. The findings revealed that there is a

significant relationship between employee job satisfaction with employee loyalty and

there is significant relationship between organizational identification and employee

loyalty. Based on the finding of the research the implication and future research of

this study will be discussed in this paper.

Key words: Employee loyalty, employee job satisfaction, organizational identification

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