UNIVERSITI TEKNOLOGI MARA

THE RELATIONSHIP OF CRIME PREVENTION STRATEGIES OF SAFE CITY PROGRAMME WITH FEAR OF CRIME IN SHAH ALAM, SELANGOR

NURULAIN SYAFIQAH BINTI ROSMAN

Dissertation submitted in partial fulfillment of the requirements for the degree of **Executive Master of Administrative Science**

Faculty of Administrative Science & Policy Studies

June 2019

ABSTRACT

Malaysia has identified crime as their biggest concern in the country. Malaysia has recorded a declining number in crime cases but the number recorded of the crime cases are still high. The Safe City Programme is one of the initiatives was taken by the Malaysian Government and implemented by local authority to improve public safety. This study aims to study the level of fear of crime among public in Shah Alam, Selangor. This study used simple random technique, stratified random sampling and convenience sampling method. In addition, the total population of the study is 650,000 public. The sample size for this study is 384 respondents. The selected study area is Shah Alam, Selangor. The objectives of this study are to study the relationship between crime prevention strategies of Safe City Programme with the level of fear of crime, to identify the level of fear of crime and to determine which crime prevention strategies of Safe City Programme is contributing most on the level of fear of crime. The results showed that the level of fear of crime among public in Shah Alam, Selangor is moderate. Meanwhile, there are significant relationships between crime prevention strategies of Safe City Programme with fear of crime. After examining all crime prevention strategies of Safe City Programme, Strategy 1: Environment Design Initiatives and Strategy 2: Target Hardening (Initiatives) could be seen as the most contributing crime prevention strategies of Safe City Programme towards reducing level of fear of crime among public in Shah Alam, Selangor. In order to improve Safe City Programme in this area, it is recommend to overcome the problem in Strategy 2: Target Hardening (Physical Evidence) and Strategy 3: Management, Community Involvement, & Public Awareness. The government and Shah Alam City Council (MBSA) should revise and make improvement towards these strategies because these strategies is important to avoid criminal activities occur in Shah Alam, Selangor and reducing level of fear of crime among public in Shah Alam, Selangor.

ACKNOWLEDGEMENT

In the name of Allah, the Most Gracious and the Most Merciful

Alhamdulillah, all praises to Allah for the strength and His blessing in completing this dissertation. Special appreciation goes to my supervisor, Assoc. Prof. Dr. Yarina Ahmad, for guiding me along the way of the study and giving me a direction on this dissertation titled The Relationship of Crime Prevention Strategies of Safe City Programme with Fear of Crime among Public in Shah Alam, Selangor. She has taught me more than I could ever her credit here. Not forgotten, my appreciation to my lecturer Dr. Nor Suziwana Hj Tahir for her support throughout my master journey. I would like to express my gratitude to Universiti Teknologi Mara (UiTM) for providing me an opportunity to become a student to gain precious knowledge.

My deepest gratitude goes to my family and fiance for their endless love, prayers and encouragement. This dissertation is dedicated to them for lending me their arms from obstacles that I had encountered throughout my master journey.

Last but not least, sincere thanks to all my friends especially Norfarahin, Nur Sabrina and others for their kindness and moral support during my study. Thanks for the friendship and memories. To those who indirectly contributed in this dissertation, your kindness means a lot to me. Thank you very much.

TABLE OF CONTENTS

		Page			
EXA	AMINATION CERTIFICATE	ii			
AUTHOR'S DECLARATION ABSTRACT ACKNOWLEDGEMENT TABLE OF CONTENTS LIST OF TABLES LIST OF FIGURES LIST OF ABBREVIATIONS		iii iv v vi ix x			
			СП	APTER ONE: INTRODUCTION	1
			1.1	Research Background	1
			1.1	Problem Statement	4
			1.3	Research Objectives	6
			1.4	Research Questions	6
			1.5	Scope of Study	7
1.6	Significance of Study	7			
1.7	Definition of Terms, Terminology and Concept	9			
1.8	Chapter Summary	10			
CHA	APTER TWO: LITERATURE REVIEW	11			
2.1	Introduction	11			
2.2	Crime Concept	11			
2.3	Fear of Crime	16			
2.4	Safe City Concept	31			
2.5	Urban Area	43			
2.6	Conceptual Framework	48			
2.7	Chapter Summary	50			

CHAPTER 1 INTRODUCTION

1.1 Research Background

Crime is a very interesting issue in the urban area because of the expectations of each public who wants their lives safe and secure. Malaysia has identified crime as their biggest concern in the country (PEMANDU, 2013). Based on the article titled "National Crime Index Records Decline" reported in *Berita Harian Newspaper* on April 14, 2019, Malaysia's crime index last year 2018 recorded 11.9 per cent decrease. In 2018 recorded 88,662 cases compared to 2017 with 100,611 cases. General Inspector of Police Tan Sri Mohamad Fuzi Harun said all states in Malaysia have recorded a decline in crime. Although the criminal statistic shows the declining, the number of crimes which is in 2018 recorded 88,662 cases are still high. Fear of crime has become a rising concern for the public in Malaysia. This is because it has led to rising fear of crime amongst residents who feel that they are constantly at risk (Nasar & Jones, 1997). In addition, almost 25% of the workforces in Malaysia are foreign workers. Examining a number of criminal cases involving foreigners is a must because criminal cases involving foreigners had a huge impact on the security aspects of Malaysia. Hence, integrating crime prevention has the ability to reduce more crime and fear of crime in Malaysia.

In 2010, the Malaysian Government has introduced Government Transformational Programme (GTP) as radical government initiatives to transform the way the government works to produce real solutions for real issues arise in Malaysia. New Key Result Area (NKRA) is one of the initiatives or efforts by GTP. NKRA was launched by Former Prime Minister, Datuk Sri Najib. There is six core of NKRA, and crime reduction strategy is one of the six National Key Result Areas (NKRA). The National Council for Local Government (MNKT) endorsed this programme and instructed all 38 local authorities to incorporate the Safe City concept in their area.