#### UNIVERSITI TEKNOLOGI MARA

# Rent2U – MOBILE APPLICATION FOR RENTAL EQUIPMENT AT UITM SHAH ALAM

### MUHAMMAD FIRDAUS BIN SUHAIMI

# **BACHELOR OF INFORMATION TECHNOLOGY (Hons.)**

**JANUARY 2021** 

#### ACKNOWLEDGEMENT

All praises to Allah SWT for giving me the chance and opportunities to complete this final year project who's His endless generosity and kindness has given me the strength to complete this final year project in time.

I am thankful to conduct this project under the supervision of Ts. Mudiana binti Mokhsin@Misron for her guidance and time sacrifice from the beginning until the research is completed have undoubtedly enabled me to achieve the objectives of the project. All of her advice, guidance, and ideas during the preparation of this project will never be forgotten.

Next, I would also like to extend my special thanks to Dr. Emma Nuraihan binti Mior Ibrahim, my CSP650 lecturer, for all the positive and constructive feedback that has helped me shape and develop my work in many ways. It is impossible to repay all the effort and time she spends for all the students under her supervision.

Besides, I would also like to express my gratitude to Dr. Nor Aziah Daud, my examiner, for her time, valuable comments, and suggestions on this project. Apart from that, my special thanks to my beloved parents who throughout this project gave me a lot of never-ending emotional support and prayers.

Last but not least, I would like to give my special appreciation to my classmates who struggle night and day together to complete this project. Thank you for all the support and help that has been given.

May Allah SWT bless us with peace and happiness. Amin.

#### **ABSTRACT**

This project is about the development of a mobile application for rental equipment at UiTM Shah Alam. The reason for the development of this project is to help the students of UiTM Shah Alam to rent items and equipment that they need. A mobile application for rental equipment can solve problems such as most students are not able to afford new items and belongings. On some occasions, students also need specific items to attend a one-time event without overspending and they are unable to explore new hobbies without spending too much. Therefore, this project aims to develop an Android-based mobile application called Rent2U that can help students of UiTM Shah Alam to rent items and equipment that they need. The objectives of this project were to identify the requirements, to design, and to develop equipment rental application at UiTM Shah Alam. The chosen methodology for the development of this mobile application is the Mobile Application Development Lifecycle (MADLC). However, this project covered up until the testing phase only. Apart from that, the features of this mobile application include geolocation to find nearby items and equipment for rentals, search function to find items and equipment, and push notifications to alert the users about the listings that have been created by them for rental. The limitation of this project is that the mobile application cannot integrate with the payment gateway and the use of it is not be available in the mobile application. Hence, the significance of this project is that it can help the students and staff to rent and lend items and equipment by providing the users a platform for them to lend their belongings and at the same time able to rent items and equipment that they like. For future enhancements, this application may include a variety of options for the users to pay such as online banking, credit card, and others. Other than that, the application may also include goods and equipment verification to avoid dangerous items from being rented.

**Keywords:** Mobile application, Equipment Rental, Android, Mobile Application Development Lifecycle, geolocation, push notifications, payment gateway, Android Studio, Java, Firebase, Application Programming Interface (API)

## **TABLE OF CONTENTS**

CONTENTS			PAGE
SUP	ERVIS(	OR APPROVAL	i
STUDENT DECLARATION			ii
ACKNOWLEDGEMENT			iii
ABS	TRACT		iv
TAB	LE OF	CONTENTS	v
LIST	OF FI	GURES	ix
LIST	Γ OF TA	BLES	xi
CHA	APTER (	ONE: INTRODUCTION	
1.1	Projec	t Background	1
1.2	Problem Statement		
1.3	Project Aim		4
1.4	Project Objectives		4
1.5	Project Scope and Limitations		
1.6	Project Significance		
1.7	Chapter Summary		6
CHA	APTER T	ΓWO: LITERATURE REVIEW	
2.1	Introduction		7
	2.1.1	Goods and Services Rental Mobile Application	7
	2.1.2	Types of Goods and Services Rental Mobile Application	8
2.2	Mobile Application		9
	2.2.1	Types of Mobile Applications	9
	2.2.2	Mobile Application Platforms	12

#### **CHAPTER ONE**

#### INTRODUCTION

This chapter provides the background and rationale for the study. This chapter includes the background information, problem statements, project aim, project priorities, scope, and project significance.

#### 1.1 Project Background

Nowadays, mobile applications are growing at an enormous rate, it seems there is the application for everything, from food, groceries, clothing, booking a taxi ride to renting or sharing a home (Khaskheli et al., 2017). With the increase of smartphone users, the mobile application markets have also experienced explosive growth (Cheng Yang, Tao Wang, Gang Yin, Huaimin Wang, Ming Wu & Ming Xiao, 2014). In recent years, many Internet and mobile-device enabled peer-to-peer marketplaces have emerged to facilitate the short-term rental of durable goods (Fraiberger & Sundararajan, 2015).

Today customers face problems relating to time. In this sense, they must go to the dealer's office to rent any product such as vehicles, electronics, or clothes for renting or buying on rent and wait for their response (Parekh et al., 2018). Moreover, when the duration is short, renting is preferred, while buying is preferred for longer durations, even when the economic consequences of both choices are the same (Moore & Taylor, 2009). It will help the users to rent items and equipment which are needed temporarily instead of purchasing thereby saving the amount of purchasing it (Parekh et al., 2018). There are a few mobile applications that provide goods and equipment rental services. Rent4Me (Google Play Store, 2018), give users the ease of getting goods for rental by having the geo-tagging feature to look for available equipment to be