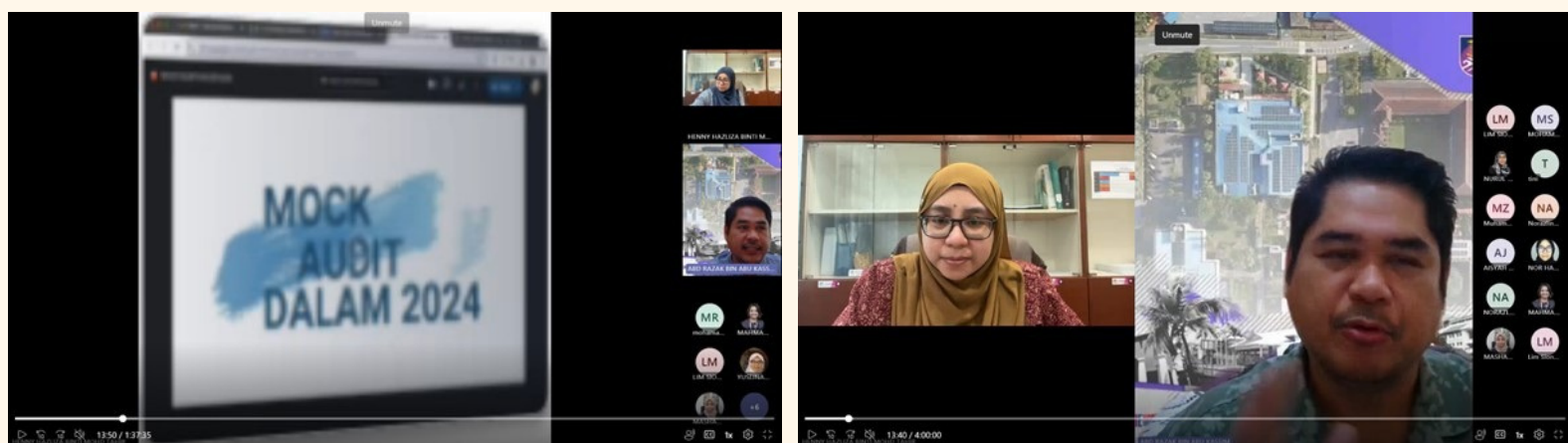


# The Internal Audit and Integrated Quality Management System (iQMS) Online Course 2024: a continuous professional development initiative for better implementation of QMS at the Faculty of Pharmacy, UiTM

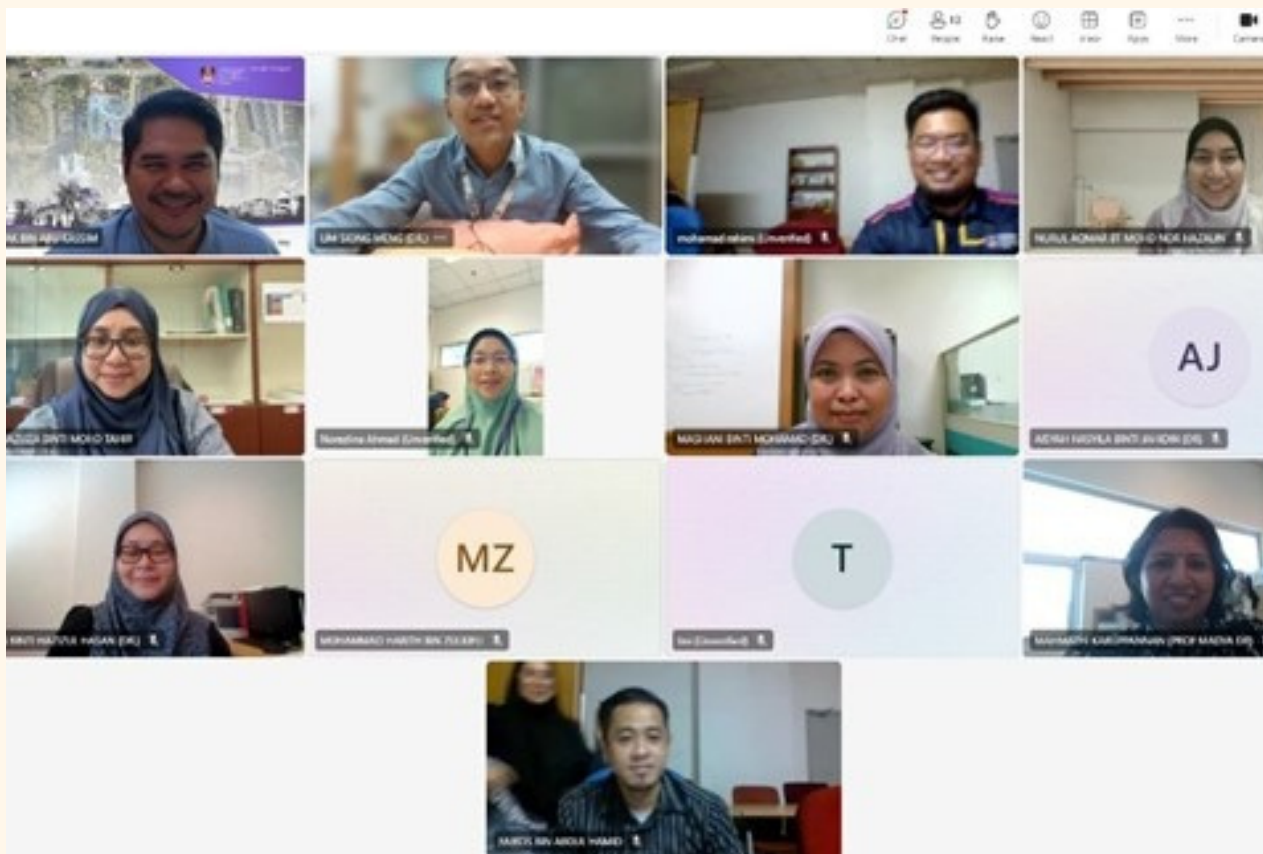
**By: Assoc. Prof. Dr. Lim Siong Meng**

The Faculty of Pharmacy, UiTM had recently organised the Internal Audit and Integrated Quality Management System (iQMS) Online Course 2024. A total of 13 participants, including the Head of Quality Unit, internal auditors and academic staff, had successfully completed the intensive online course, which was held from the 16th July 2024 to the 18th July 2024. This was a continuous professional development initiative to enhance the competency of internal auditors with the latest information on the iQMS, which is an amalgamation of ISO 9001:2015 and 4 areas of self-review report.

In addition, this was also an effort to expose the faculty staff to the requirements of the iQMS to strengthen the implementation of the QMS at the Faculty of Pharmacy UiTM. The 3-day online course, which was conducted by both Mr. Abd Razak Abu Kassim and Ms. Henny Hazliza Mohd Tahir from the Institute of Quality and Knowledge Advancement (InQKA), covered a total of 6 modules, ranging from ISO 9001:2015, clauses of the 4 areas of self-review report, internal audit, audit plan, mock audit to audit report.



Apart from listening to lectures, the participants also had the opportunity of experiential learning through role playing a mock audit. The participants were required to work in groups of 3 or 4 and record their respective mock audit sessions. The speakers would then comment on their strengths and areas of improvement. The participants were also required to sit for an exam on the last day of the online course. It is mandatory for all internal auditors to pass the exam to fulfil the requirements of the InQKA. Altogether, this online course, which was well received by the participants, had essentially trained the internal auditors to perform internal audits more effectively. More importantly, it had also created a greater understanding towards the iQMS amongst the faculty staff for better implementation of the QMS at the Faculty of Pharmacy, UiTM.



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# PRESCRIPTION


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