

**ORAL COMMUNICATION SKILLS IN
ENGLISH :
A STUDY ON FINAL SEMESTER STUDENTS OF
SELECTED PROGRAMS AT UiTM DUNGUN**

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Abstract

This is an assessment of Oral Communication skills in English of final semester students of Bachelor of Accountancy (BAcc) and Bachelor of Business Administration (BBA) of Universiti Teknologi MARA (UiTM) Terengganu Campus.

The study is solely through the use of Assessment Form (evaluation form). This assessment form was distributed to English lecturers and two different groups of students (BAcc and BBA-Finance) as assessors. The Assessment Form used in this survey was that used by the English lecturers at the Language Center of UiTM in assessing the English Oral Communication skills of students' presentation in all faculties.

The findings of the study indicate that, there is a significant difference between lecturers' and students' assessment on the level of English oral communication skills of BAcc and BBA-Finance students. The result also revealed that, the mean mark of the lecturers and the students are very close to each other for BAcc and BBA-Finance. However, based on the mean mark, range of marks and standard deviation, it can be concluded that BAcc students are in a better position in making a reasoned assessment independent of their own level of English oral communication skills and to assess their own performance in preparing the oral communication skills in the future.

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CONTENTS

	Page
Abstract.....	i
Acknowledgement.....	ii
List of Tables.....	iii

CHAPTER 1 : INTRODUCTION

1.1	Background of Study	4
1.2	Rationale of Study	7
1.3	Statement of the Problem	8
1.4	Purpose of Study	10

CHAPTER 2 : LITERATURE REVIEW

2.1	The Importance of Oral Communication Skills	12
2.2	Assessment of Oral Communication Skills	16

CHAPTER 3 : RESEARCH METHODOLOGY

3.1	The Sample	18
3.2	Data Collection	19
	3.21 Assessment Form	19
3.3	Assessment Form Distribution	20
3.4	The hypotheses	22
3.5	Statistical Analysis	23

CHAPTER I

1.0 INTRODUCTION

The word “communication” comes from the Latin word *communis*, meaning “common.” Thus, for successful communication, we are trying to meet on common ground, at least momentarily, with the receivers of our messages.

Dictionary definitions of communication include such phrases as to impart information or knowledge, to make known, or to transmit and to give or interchange thoughts, feelings, information, or the like by writing and speaking. A simplified definition of “common” is a transfer of meaning. *Another definition of communication is a process by which one mind influences another mind.*

Whatever definition given on communication, it is an integral part of our daily life. Our success in a career, whatever positions, occupation or organization will depend greatly on the ability to communicate, perhaps more than on any other knowledge or skill, including highly specialized ones. We will spend more time communicating than assuming all other responsibilities of our job. As we are promoted to higher levels, communication will become even more important.

According to the Accounting Education Change Commission (AECC) (1990), to become successful professionals, accounting graduates must possess with oral and written communication skills, intellectual skills and interpersonal skills.