

"A STUDY ON SOCSO'S EFFECTIVENESS IN EDUCATING THE EMPLOYERS' CONTRIBUTION COMMITMENT"

MOHD ASRY BIN MD SHAH 2004116789

BACHELOR OF BUSINESS ADMINISTRATION
(HONS) MARKETING
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
SABAH

NOVEMBER 2006

ACKNOWLEDGEMENT

Alhamdulillah, thanks to Allah S.W.T for giving me this strength and never let my spirit die on completing this report. I hereby would like to thank several individual who have helped me direct or indirectly. I would like to express my special appreciation and a lot of gratitude to Madam Hamidah Hashim my advisor for this project paper on her time, advice and guidance for me to complete this project paper successfully. Not forgotten to my second examiner Mr Awang Bakar Awang Tatam for his comments and advice.

To the Director of Social Security Organization (SOCSO), Mr. M Nallusamy a/l Mutusammy for giving me the permission to do practicum in the SOCSO organization for this three months, for my supervisors at SOCSO organization, Madam Roslinda Juanis and Madam Flora Paulus for their guidance and sharing the knowledge on the environment of working operation in SOCSO organization. To Miss Clare and Madam Fazidah thank you for their willingness to give me a wonderful experience at the SOCSO organization.

For those staff at SOCSO organization a lot of thanks for their cooperation during my practicum period. Last but not least, to my beloved family which always supports me in whatever situation I am going through to complete this project, to my beloved one Miss Yuspadilawati Ahmad thanks so much dear for your advice, ideas and non stop support on me throughout this report. Thank you very much.

TABLE OF CONTENTS

CONTENT	PAC	GE			
Acknowledgement		iv			
List of Tables		٧			
List of Figures		vii			
List of Definition of Terms		ix			
Abstract		X			
Research					
CHAPTER 1:					
1.0 introduction					
1.1 Background o	f SOCSO	1			
1.2 Background o	f Study	7			
1.3 Scope of Stud	у	8			
1.4 Problem Statement		9			
1.5 Objective of S	tudy	11			
1.6 Significant of Study		12			
1.7 Research Que	estion	14			
1.8 Limitation of Study		15			
1.9 Definition of T	erms	17			
CHAPTER 2:					
2.0 Literature review					
2.1 Overview		19			
2.1.1 Efficier	cy & Effectiveness	19			
2.1.2 Publici	У	19			
2.1.3 Contrib	ution regarding to the SOCSO Act	20			
2.1.4 Employ	ver	22			
2.1.5 Types	& Categories of Contribution	22			
2.1.6 Inspec	tors, their functions & duties	24			
2.1.7 225,00	0 not registered with SOCSO	26			

		2.1.8	4.8 Million workers have been contribute	
			To SOCSO	27
CHAI	PTER 3	3:		
3.0	Rese	arch Me	ethodology	
	3.1	Prima	ary Data	28
	3.2	Secon	ndary Data	30
	3.3	Samp	oling Procedure	32
	3.4	Resea	arch Findings	33
	3.5	Ques	tionnaires	34
CHA	PTER 4	1:		
4.0	4.0 Research Findings			36
CHA	PTER !	5:		
5.0	5.0 Data Analysis			
CHA	PTER	6:		
6.0) Conclusion			73
СНА	PTER	7:		
7.0	Reco	mmen	dation	75
Biblio	ography	/		78
Appe	endices			
	Appe	endix I -	- Cover Letter	79
	Appe	endix II	 Questionnaire 	80
	Appe	endix III	- Other materials	82

ABSTRACT

Effectiveness of the educating program is depend on the influences that the individual or an organization can manage to attract the employers' in making the ways to contribute with the Social Security Organization (SOCSO) on the schemes that provide by them. The purpose of doing this research is to enhance and detach the weaknesses of the educating program that SOCSO provide in order to make the employers more aware of the SOCSO Act and the important of making the contribution for their employees.

In chapter one, it will overview the background of SOCSO itself including the ways that SOCSO used in educating the employers, it also include the types of schemes which include in the Contribution part. In chapter two, the several literature reviews will relate to this study. Under the chapter three, it is more towards the method that the researcher used in order to get the findings and data to analyze by the researcher.

In chapter four the findings will be presented and analyze by the researcher including the table and figure for more clear explanation. Finally under chapter six and seven, the overall conclusion and recommendation will be made by the researcher according to the findings and the data that researcher have been analyzed before.