

# DEPARTMENT OF BUILDING UNIVERSITI TEKNOLOGI MARA (PERAK)

## POST CONTRACT WORK DURING DEFECT LIABILITY PERIOD

Prepared by:

NURSYAHIRAH BINTI YUSRI 2017243474

## DEPARTMENT OF BUILDING

# FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING UNIVERSITI TEKNOLOGI MARA

(PERAK)

## **DECEMBER 2019**

It is recommended that the report of this practical training provided

by

## NURSYAHIRAH BINTI YUSRI

#### 2017243474

#### entitled

Post Contract Work During Defect Liability Period

be accepted in partial fulfillment of	of the re	quirement for obtaining the Diploma In Building.
Report Supervisor	:	En. Nor Azam Bin Yahaya
Practical Training Coordinator	:	En. Muhammad Naim Bin Mahyuddin.
Programme Coordinator		Dr. Dzulkarnaen bin Ismail

## DEPARTMENT OF BUILDING FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING UNIVERSITI TEKNOLOGI MARA (PERAK)

#### **DECEMBER 2019**

## STUDENT'S DECLARATION

I hereby declare that this report is my own work, except for extract and summaries for which the original references are stated herein, prepared during a practical training session that I underwent at Kenwingston Sdn Bhd for a duration of 20 weeks starting from 5 August 2019 and ended on 20 December 2019. It is submitted as one of the prerequisite requirements of BGN310 and accepted as a partial fulfillment of the requirements for obtaining the Diploma in Building.

Name

:Nursyahirah Yusri

UiTM ID No :2017243474

Date

:December 2019

#### **ACKNOWLEDGEMENT**

The internship I had with Kenwingston Sdn Bhd was a great experience for me to learn the professional development of contractual works in construction industry. Therefore, I consider myself as a very lucky individual as I was provided with an opportunity to be a part of it. I am using this opportunity to express my deepest gratitude and special thanks to the Project Director of Kenwingston Sdn Bhd for The Havre site, Mr. Yee Jia Woi and Mr. Lee Whye Seng, Contract manager who in spite of being extraordinarily busy with their duties, took time to guide and keep me on the correct path and allowing me to carry out my project at their esteemed organization and extending during the training period.

I would like to extend my heartfelt gratitude to Mr. Chong ,as a Contract, Purchasing and Store Executive for taking part in giving necessary advices and guidance throughout my practical training there. It is my radiant sentiment to place on record my best regards, deepest sense of gratitude to Mrs. Irma Elina, Contract Exective, Mr. Phoon Hoong Zheng, site supervisor, and Mr. Afnan Haiqal, site supervisor for their guidance that were extremely valuable for my study both theoretically and practically. I perceive as this opportunity as a big milestone in my career development. I will strive to use gained skills and knowledge in the best possible way.

I would also like to thank all the UiTM lecturers that have taught and nurtured me in becoming a better student and person. I would also like to extend my deepest appreciation to the lecturers who are directly involved during my training stint. To En. Nor Azam bin Yahaya, Supervising Lecturer, Puan Noor Rizallinda Binti Ishak, Evaluating Lecturer, En Muhammad Naim bin Mahyuddin, Practical Training Coordinator and Dr. Dzulkarnaen bin Ismail, Programme Coordinator, I value the time, effort, encouragement and ideas that they have contributed towards the successful completion of my training, this report and the valuable knowledge that have been shared over the last few semesters.

#### ABSTRACT

Post contract work, the last stage of the construction of building is important and should not be taken lightly by anyone, therefore this report will discuss about rectification of building defects during defect liability period. The defect liability period is the period of time from the date of delivery of vacant possession and keys delivered, where the developer is responsible to fix any defects occurred or found. Within this period, the homeowner will need to check for any damage, defects, as well as poor or faulty workmanship and need to report back to the developer if there are any issues of defect to get them repaired for free

This report was conducted for the building defect rectification at The Havre, Bukit Jalil. The objective of this report is to have further understanding of the work flow of a defective work. To explain that as simple as a work would be appear to but its existence has a huge impact on the work flow. This report will also study the sequence of the documentation for purchase order, invoice and delivery order of materials that are need to be done in order to provide materials on site that could affect the time needed and the quality of defect rectification itself.

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#### **CHAPTER 1.0**

#### INTRODUCTION

## 1.1 Background and Scope of Study



Figure 1.1

The practical training was taken in place at a high rise residence named The Havre. There were no major construction works as it is now on final handover process. The scope of study focuses on defect rectification and post contract works during defect liability period. As a contract admin, the cope of work are mainly related to purchasing material, keeping track of invoice, deliveru order of material to site and filing documentation works.

## 1.2 Objectives

- 1. To identify the workflow of defect rectification process
- 2. To describe the importance of purchase order, invoice and delivery order of material on site.
- 3. To study the importance of proper filing and documentation works at site

## 1.3 Research method

- 1. Observation As I am working at a completed project site office, there are not much constructional works that can be seen other than defect rectification works. However, I am able to observe how a project director, project manager, contract manager, quantity surveyor, purchasing executive interact professionally with subcontractor and material suppliers, meeting with clients and home owner. Apart from that, as an contract admin an individual should understand how filing and documentation are made precisely. This is important since all document need to be combined and sent to head quartes as each or them contain important information from the beginning of the construction to the current status of the building.
- 2. Interviews Interviews have been conducted with contract department staffs in order to understand the workflow in detail.
- 3. Document reviews We are able to access most of the document here to help us to perceive the importance and the role of the related documents as a evidence of both party approval.
- 4. Internet Some general information need to be gathered from the internet.

#### **CHAPTER 2.0**

## COMPANY BACKGROUND

## 2.1 Introduction of Company

Kenwingston Sdn Bhd started out on 2010 as a contractor company with two divisions of engineering & construction and machinery as their main area of business. On 2018 Kenwingston empowered their expertise to a property developer incorporated of a group of property profesionals, Kenwingston then made its maiden forays into property development that builds semidees and bungalows in Pulau Indah and linked houses in Salak Tinggi, both are located in Selangor.

A year later, Kenwingston started its hospitality business and launched its second project – the RM500 million Kenwingston Square Garden in Cyberjaya. Following the positive response, the group managing director, Dato Lovis Lam Kong Tang says, the company transformed itself into a full-fledged property developer supported by its in house construction arm and recently disposed of its hospitality business.

#### **Company Profile** 2.2



Description

10

## KENWINGSTON SDN BHD (907815-P) ENGINEERING & CONSTRUCTION DIVISION A MEMBER OF KENWINGSTON GROUP

82. Jalan Wangsa Delima 6. Pusat Bandar Wangsa Maju, Seksyen 5, Wangsa Maju, 53300 Kuala Lumpur. E: kenwingston.my@gmail.com W: www.kenwingston.com

Name of company KENWINGSTON SDN. BHD. Address WISMA KENWINGSTON, NO. 82, JALAN WANGSA DELIMA 6, PUSAT BANDAR WANGSA MAJU (KLSC), SEKSYEN 5, 53300 WANGSA MAJU **Project Director** MR. LEW KOK SIN Project Manager MR. YEE JIA WOI Contract Manager MR. LEE WHYE SENG Total Employees on

site (The Havre site)

Tel. No

Title

Fax No.

**Email** kenwingston.my@gmail.com Website www.kenwingston.com **CIDB** Registration WP145307-01 (G7) No.

Table 2.1

## 2.3 Organization Chart

## **Head Quarters Organization Chart**

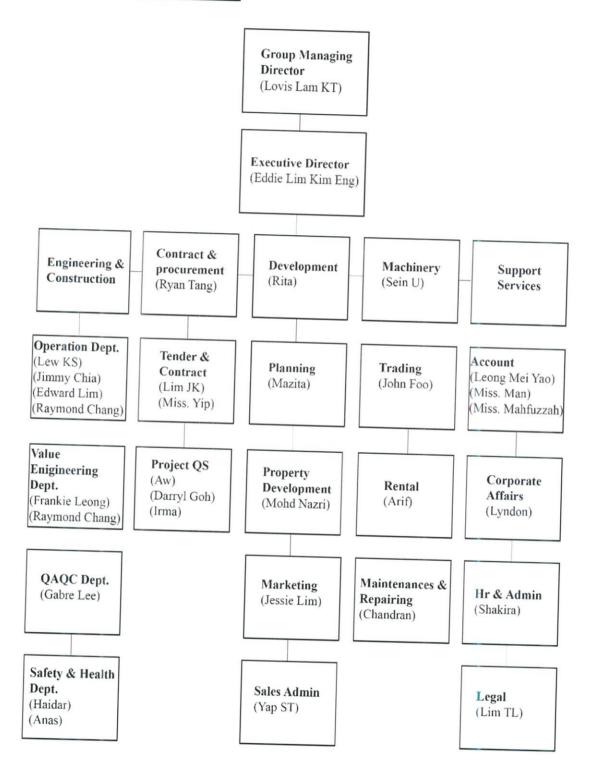


Figure 2.1

## The Havre site organization chart.

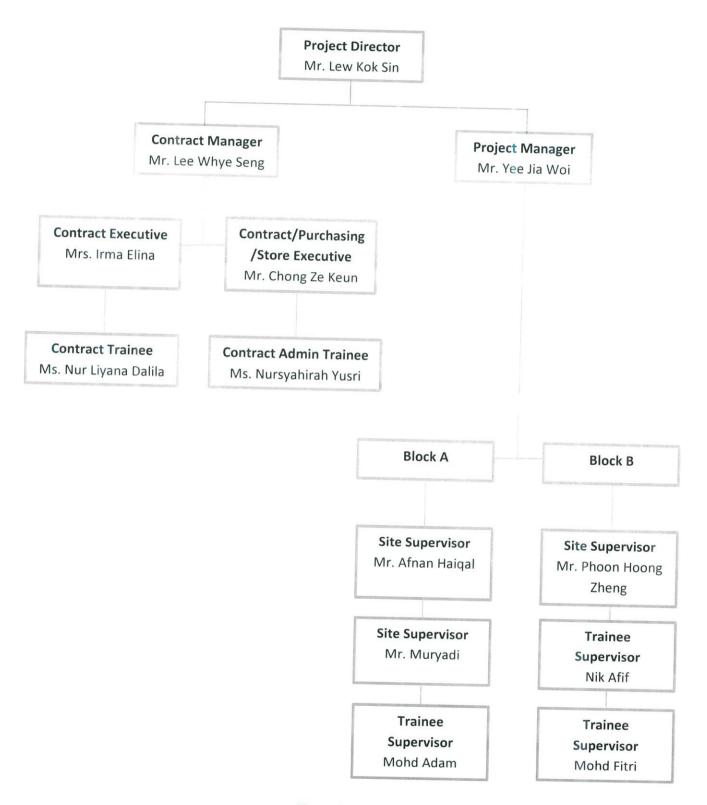


Figure 2.2

## 2.4 List of Project

## Completed projects

No.	Project	Location	Project type
1.	Era Wangsa, Shah Alam	Seksyen 7, 40000 Shah Alam, Selangor Darul Ehsan	Terrace link 3 Storey (27 units)
2.	Seri Wirani, Seksyen 8, Shah Alam VUE Residences,	Seksyen 8, Bandar Baru Bangi, Mukim Kajang, Daerah Hulu Langat, Selangor Darul Ehsan. Seksyen 47 dalam Bandaraya	115 Units of Terrace link (2.5 Storey) Serviced Apartment of 272 Units,
	Jalan Pahang, Kuala Lumpur	Kuala Lumpur.	(24 Floors)
4.	The Wharf Residence, Taman Tasik Prima Puchong	Taman Tasik Prima, Puchong, Mukim Petaling, Daerah Petaling, Selangor.	Serviced Apartment of 1002 units (29 Floors)
5.	De Centrum, Bangi	Taman Unipark Suria, Jalan Ikram- Uniten, Mukim Dengkil, Daerah Sepang, Selangor Darul Ehsan.	Small Office Home Office (SOHO) – 19 Storey
5.	Almyra Residence, Bangi	Bandar Putra Mahkota, 43000 Bangi, Selangor	Mix Development (669 units service apartment)
	PR1MA (Apartment), Putrajaya	PR1MA, Putrajaya	846 unit Perumahan Penjawat Awam 1 Malaysia (PPA1M)
	Seasons Garden, Wangsa Maju	Jalan 33/26, Seksyen 10, Wangsa Maju, Mukim Setapak dalam Bandaraya Kuala Lumpur.	Serviced apartment of 1502 units (35 floors)

9.	IOI Conezion, Putrajaya	Mukim Dengkil, Daerah Sepang, Selangor Darul Ehsan.	Apartment (864 units)
10.	KL Traders Square, Gombak	Gombak, Kuala Lumpur	Mix Development (31000 unit apartments)
11.	Parkhill, Bukit Jalil	Bukit Jalil, Kuala Lumpur	4 high rise apartment towers on podium with 2600 units
12.	The Henge Residence, Kepong	Taman Metropolitan, Kepong, Kuala lumpur	Mix Development (2986 units apartment)
13.	The Havre Residence, Bukit Jalil	Bukit Jalil, Kuala Lumpur	Apartment (1050 units)
14.	Residensi Jalilmas	Bukit Jalil, Kuala Lumpur	Apartment (1050 units)

Table 2.2 Source: kenwingston.com.my

## Projects in progress.

No.	Project	Location	Project type
1.	Kenwingston	Cyberjaya	Mix Development
	Square Garden,		
	Cyberjaya		
2.	The Societe,	Desa Sri Hartamas, Sri	Mix Development
	Desa Sri	Hartamas, Kuala Lumpur	
	Hartamas		
3.	Skylofts, Subang	Subang	Apartment
1.	Kenwingston	Sungai Besi	Apartment
	Avenue, Sungai		
	Besi		
5.	Kenwingston	Setapak	Apartment
	Platz Gombak		

Table 2.3 Source: kenwingston.com.my

#### **CHAPTER 3.0**

## CASE STUDY (BASED ON TOPIC OF THE REPORT)

## 3.1 Introduction to Case Study

The Havre, is a 2-block condominium with 550 units on each block that imprinting mythical Greek and Babylonian elements in their architectural design and a majestic view of Kuala Lumpur can be seen from their facilities floor on level 40 that is completed with gym room, multipurpose hall, function hall, game room, rooftop playground, futsal, badminton and basketball court. An elite residence would be incomplete without a pool thus there is a hanging garden themed swimming pool that come along with a sky jogging track.



Photo 3.1

Rectification of building defects or omissions takes part after final completion. Completion of the contract is evidenced by the issuing of the final certificate. Under most contracts, the final certificate is evidence that the works have been completed in accordance with the terms of the contract. This policy is applied on this site as well since defect liability period last up to two year.

Here, the defects reporting process are fully on a website called Alfred. This website comes with a same functioning application that enable owners to report the defects that takes place at their house anywhere and anytime as each of them are given an account for them to access the website.





Photo 3.2 Photo 3.3

When a defect report is filed by owner, the report than will be printed out on the next day, so that the rectification process could be done sooner. The printed out defect then were passed to site supervisors that are already have been divided by block and by level. A copy of the printed out defect report will be kept for filing and documentation purpose. The assigned site supervisor will have to get the reported house key and identify the suitable rectification process that are needed. Defect rectification usually takes only a few days up to weeks.

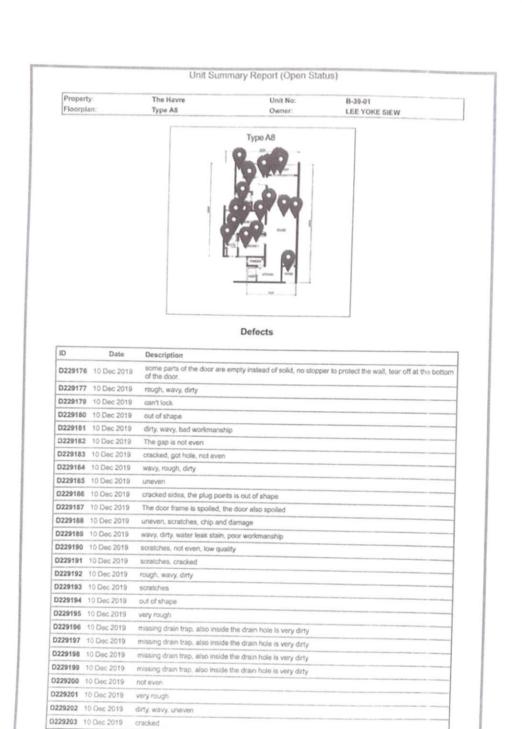


Photo 3.4

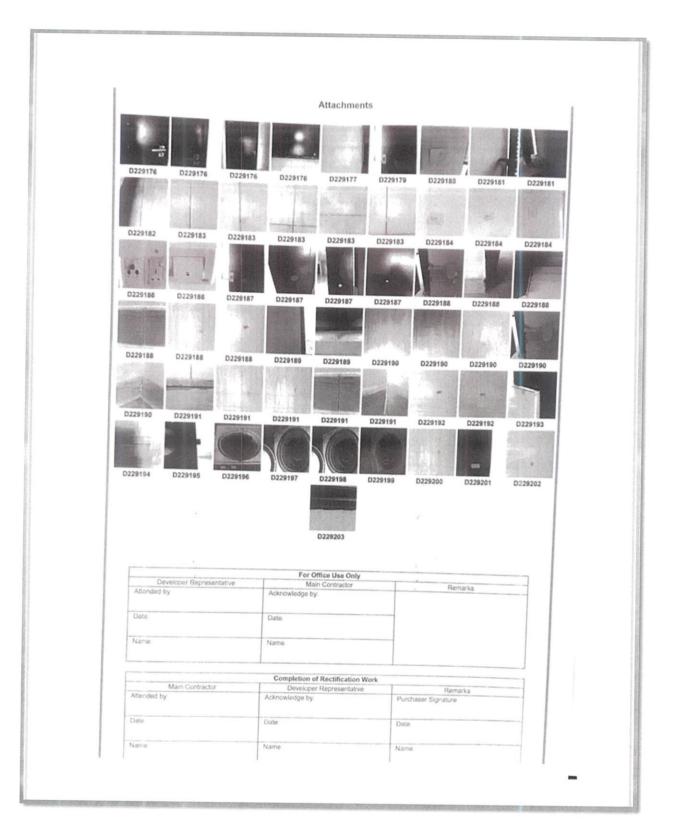


Photo 3.5

## 3.2 Material purchasing

Defect rectification works can only be done quickly when there are enough manpower and sufficient material supply. Some materials, Wash sand, sika, locksets, and timber floor need to be ordered beforehand since some of them could take days up to month to be restocked. A site supervisor could not afford to delay the rectification work. This is because they have to provide work done target dateline.

KENWING (Enginee		SDN B.	HD Ken	wingston
		ringston G		
Date : 13/01/2018 To : Shubaash Enterprise Attn. : Mr Shan ( 016 214 5136) Fax No. : - Tel No. : 03 8075 3907 Email : shan.bosh@yahoo.com  PROJEC : HAVRE, BUKIT JALIL	From Email Ref. N Quota Total I Site Co Person Contac	io. tiop Ref. Pages ontact	: Mr. Chong ( chongrk90@: KSB/HAVRE : 1 : Mr. Jack Ho	016 881 1225) gmail.com VPO(R)/2018/094
Subject : Hire and deliver of the Following :-				
NO. DESCRIPTION	UNIT	QTY	RATE(RM)	AMOUNT (RM)
1 Roro bin Size : 11ft (L) x 5ft (W) x 4ft (H)	trip	1	210.00	Rate Only
Remark:  1) Please call site PIC upon delivery. 2) Original tax invoice to be submit one week after delivery otherwise your payment will be on hold. 3) Payment Terms: 30 days				
			Total Amount :	
WEST LEE CONTRACT MANAGER Please contact us if you'do not receive all the pages or are illegible KENWINGSTON SDN BHD (Co. No. 907815-P)		LEW KOK	SIN DIRECTOR	

Figure 3.6

To make an order for any material or tools, a purchase order must be issued out as a legally binding document proving that the buyer agrees to purchase times in the details with the price stated. It also outlines the item delivery date and terms of payment for the buyer. When a purchase order is issued, it requires signature of site contract manager and project director for approval and confirmation before it could be emailed to supplier or subcontractor.

A few days after the purchase order issued out, suppliers will deliver the ordered goods to site. The items will come with a form of delivery order. Delivery order also works as a prove that the item ordered has been delivered to site. When an item is sent to site, person in charge on site must sign the delivery order to confirm that the item is received in good condition.

	Email: shan.bosh@ya	TERPRISE No. 111504
M/s .: KENI	wingston	
Address :	HAURE	Bill No. :
	BH9 4763	Date In :
	1 11/23	Date Out
QUANTITY	DESCRIPTION	SELECTION U. PRICE AMOUNT RM SEN
	2 FT	
	2 ½ FT	
	3 ½ FT	
	4 FT	
	5 FT	
	6 FT	
Remark :	84 007 -	I/We Agree and unde
Issued By :		Hirer's Name and Sh
		Date: (C)

Figure 3.7

An invoice is a document issued by a supplier to a purchaser, setting out the products or services that they have purchased with payable amount within terms that both parties have agreed with. Invoices can be sent before or after the delivery of products or services, and typically include a payment due date. An invoice can also be sent after a purchase order has been agreed. Once it has been agreed, the invoice is now a legally-binding document, detailing a debt owed by the purchaser to the supplier. Invoice may be received from supplier when the delivery of the ordered item being made or received from headquarters account department through email.

When an invoice is received, a grand summary of invoice need to be made to sum up all of the invoices from various supplier of items and material that has been delivered on site. The completed grand summary will be sent to Headquarters for them to make payments to the suppliers.

SHUBAASH ENTERPRISE (001798525-V)

No 50A Jalan Kinrara Seksyen 4/5 Taman Kinrara 47100 Puchong Selangor Office Tel / Fax

Email Id: shan.bosh@yahoo.com

#### INVOICE

30/11/2019 5E0529 DATE: INVOICE NUM: YOUR P.O NUM:

TO: KENWINGSTON SDN BHD No 82 Jalan Wangsa Delima 6 Pusat Bandar Wangsa Maju (KLCC) Seksyen 5 Wangsa Maju 53300 Kuala Lumpur Email: kenwingstongroup@gmail.com
PERSON INCHARGES: SAFETY DIRECTOR: HAIDHAR

DDOILCT:	THERES SHAR	RE BUKIT	

N O	DATE	INVOICE	TONG(IN
1	1/11/2019	111504/111505	7001)
2	2/11/2019	111506	2
3	4/11/2019	111507/111508	2
4	5/11/2019	111509/111510/111511/111512	
5	7/11/2019	111513/111514/111515/111516/111517	4
6	8/11/2019	111518/111519/111520/111521	5
7	9/11/2019	111522	4
8	12/11/2019	111540/111539/111538/111537/111536	1
9	13/11/2019	111535/111534	5
10	14/11/2019	111533/111532/111531/111530	2
11	15/11/2019	111553/111530/111530	4
12	16/11/2019	111527/111526/111525/111524/111523	2
13	18/11/2019	111541/111542/111542/111544/111523	5
14	19/11/2019	111541/111542/111543/111544/111545/111546 111547/111548/111549/	6
15	20/11/2019		3
16	21/11/2019	111550/111651/111652/111653 111654/111655/111656/111657/111658/	4
17	23/11/2019	111659/111660/111651/111658/	5
18	25/11/2019		4
19	26/11/2019	111716/111717/111718/111719	4
20	27/11/2019	111720/111721	2
21	28/11/2019	111722/111723/111724/111725/111726	5
22	29/11/2019	111727/111728	2
23	30/11/2019	111729	1
60	30/11/2019	111730/111731/111732/111733	A

TOTAL TONG 2FT 43 X RM 180 - RM7,740 (IN/OUT) 4FT 34 X RM 210 - RM7,140 Total Amount RM14,880.00

Kindly make the payment of (RM 14,880.00) to SHUBAASH ENTERPRISE

MAYBANK ACCOUNT NUMBER (5148 3340 1159) THANK YOU WE LOOK FORWARD TO BEING OF SERVICE TO YOU AGAIN.

AUTHORISED STGNATURE SHUBAASH ENTERPRISE (001798525-V) NO 50A JALAN 4/5, TAMAN KINRARA SEK 4, BATU 8, 47100 PUCHONG S.D.E.

CUSTOMER SIGNATURE

Figure 3.8

## 3.3 Filing and Documentation

A well-developed filing system is important for a good construction project management. By having a manageable filing and documentation system, letters, Architect Instruction, deliverables and deadlines will not be a fuss and able to be tracked its whereabouts.

A construction project filing system requires a methodology, such as whether to organize files by source or subject, an identification system and a designated department or person responsible for managing it. Most often, the strategy is one the construction company creates only once and adopts as part of its standard operating procedures. A project meeting, normally held before the construction project begins, communicates the standards and procedures for managing and maintaining files that transfer between the office and the job site or between the contractor and subcontractors or project consultants over the course of the project.

Filing and organizing work are important to ensure all documents, data and drawings are being stored systematically. This will ease the process of finding and referring data or anything that are needed to be checked again. With a systematic and fully working organized document filing system, there will be no problem of retrieving documents that are issued months back for reference.

Planning | Architecture | Interiors architec ZA2015-91/BktJalil-2 (HAVRE)/Kenwingston Al/196 14th May 2019 KENWINGSTON SDN BHD NO 82, JALAN WANGSA DELIMA 6. PUSAT BANDAR WANGSA MAJU (KLSC) SEKSYEN 5, WANGSA MAJU, 53300 KUALA LUMPUR SERSYEN S. WANGSA MAJU. 53300 KUALA LUMPUR

CADANGAN PEMBANGUNAN 2102 UNIT PANGSAPURI YANG MENGANDUNGI:

1) FASA 1-2 BLOK PANGSAPURI MAMPU MILIK, (1050 UNIT) YANG TERDIRI DARIPADA:

a) BLOK A -39 TINGKAT (525 UNIT)

b) BLOK B -39 TINGKAT (525 UNIT)

TERMASUK B TINGKAT (525 UNIT)

TERMASUK B TINGKAT (525 UNIT)

PENDUDUK, PENCAWANG ELEKTRIK, KEBUK SAMPAH DAN PONDOK PENGAWAL.

PASA 2-2 BLOK PANGSAPURI (1052 UNIT) YANG TERDIRI DARIPADA:

BLOK A -34 TINGKAT (509 UNIT)

BLOK B -34 TINGKAT (549 UNIT)

C) BLOK B -35 TINGKAT (549 UNIT)

C) BLOK B -35 TINGKAT (549 UNIT)

C) BLOK B -35 TINGKAT (549 UNIT)

C) BLOK B -36 TINGKAT (750 UNIT)

C) BLOK B -36 TI DI ATAS LOT PT 15252, SELUAS 6.847 EKAR, LEBUHRAYA BUKIT JALIL, BUKIT JALIL, MUKIM PETALING, DAERAH KUALA LUMPUR, WILAYAH PERSEKUTUAN KUALA LUMPUR UNTUK TETUAN SINERJUTA SON. BHD. ARCHITECT'S INSTRUCTION NO.196 Under the conditions of contract, we hereby instructions within seven (7) days after receipt. Contract BQ or Instructions: Specification You are hereby instructed to : Supply & Install Additional 900mm x 2100mm x 4mm thk Aluminium Door Panel with Powder Coated Finish (Door Code: D13) at the following areas: Powder Coated Prinsh (Look Code)
Phase 2
a) Staircase 7 – Level 6
b) Staircase 3A – Level 40
c) Staircase 3B – Level 40 Please refer attached drawings:
- ZA/2015/091/SJSB/P2/CD/610-7.04 (Rev. 2)
- ZA/2015/091/SJSB/P2/CD/610-3A.05 (Rev. 5)
- ZA/2015/091/SJSB/P2/CD/610-3B.06 (Rev. 5)
- ZA/2015/91/SJSB/P2/CD/620-1.05 (Rev. 7) 2. Submit Shop Drawings for Architect's approval before proceed works on site. This is an instruction to submit quotation for the above mentioned work within 7 days. Actual work is not to commence until written instruction is received from the Architect. This is an instruction to carry out the above mentioned work immediately. A quotation / credit must be submitted within 7 days. Proceed immediately. This is an instruction to carry out the above mentioned work and /or correct the above mentioned complaints. No price variation will be considered for this works. No Variation Order. Proceed immediately. This is an instruction to expend the above PC Sum. Associate Offices [/] Vescope Sdn. Bhd. [/] Jurutera Perunding WTA [x] Clerk-of-Works [/] Architect's file Abu Dhabi Ar. Jeffery Cheah B.Sc (arch): BArch (Hons): APAM, MBA D6-3A-13A, Level 3A, Bangunan Perdagangan Da .... ul, 51000 Kuala Lumpur, Malaysia

Job No. Serial No. Date of Issue

To

0

0

[x]

[/]

[x] 3

[x] 4 applicable

Figure 3.9



82, Jalan Wangsa Delima 6, Pusat Bandar Wangsa Maju, Seksyen 5, Wangsa Maju, 53300 Kuala Lumpur. E: kenwingston.my@gmail.com W: www.kenwingston.com

Our ref.: KSB/HAVRE/SUBCON/CD/2019/192

26th October 2019

CERIA KEMBANGAN SDN. BHD.

No.D-G-4, Ground Floor, Block D. Pangsapuri Bayu, Jalan Mawar, Taman Bukit Serdang, 43300 Seri Kembangan, Selangor Darul Ehsan.

Email: ceriakembangan.ck@gmail.com

Attn: Mr. Bee Kan Wing Hoong (H/P: 012-306 1973)

Dear Sir.

CADANGAN PEMBANGUNAN 2102 UNIT PANGSAPURI (FASA 1 & FASA 2) DI ATAS LOT PT 15252, SELUAS 6.847 EKAR, LEBUHRAYA BUKIT JALIL, BUKIT JALIL, MUKIM PETALING, DAERAH KUALA LUMPUR, WILAYAH PERSEKUTUAN KUALA LUMPUR UNTUK TETUAN SINERJUTA SDN. BHD.

RE: DEBIT NOTE FOR TILING OUTSTANDING AND DEFECTIVE WORKS (PERIOD: 01/09/2019 TO 30/09/2019)

With reference to the above mentioned and further to our previous letters reference as followings:-

- With reference to the above mentioned and further to our previous letters refe

  1). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/121, dated on 25<sup>th</sup> May 2019.

  2). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/126, dated on 3<sup>rd</sup> June 2019.

  3). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/128, dated on 15<sup>th</sup> June 2019.

  4). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/131, dated on 15<sup>th</sup> June 2019.

  5). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/139, dated on 22<sup>rd</sup> June 2019.

6). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/138, dated on 29th June 2019.
7). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/143, dated on 6th July 2019.
8). Letter ref.: KSB/HAVRE/SUBCON/CD/2019/156 (R1), dated on 1th August 2019.

Referring to above, we had been highlighted and complaints you with several times that your workforce on September 2019 period was short of workers and fail to comply our Client requirement to settle on defective units and make goods within 14 days.

Hence, we would like to inform you that we had instructed third parties to carry out all your tiling outstanding and defective works from 1st September 2019 to 30th September 2019 with amounting to RM19.951.20 as shown in summary list and kong card as enclosed for your reference and record. Therefore, the overall debit note amount been incurred on your progress payment certificate with amounting of RM41,737.20 as stated in final summary page.

Your attention and immediately action to the above is highly appreciated.

Thank you

Yours faithfully,
For KENWINGSTON SDN BHD

LEW KOK SIN PROJECT DIRECTOR

HQ Office - Attn: Dato' Lovis Lam / Ms. Man

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#### **CHAPTER 4.0**

## CONCLUSION

#### 4.1 Conclusion

This experience of undergoing for industrial training for 20 weeks at Kenwingston Sdn Bhd has given the insight of real working on site life and gained useful knowledge of the construction field. This particular training really helps the author to prepare themselves before stepping into the real work environment in the future. With that, the author hope that the implication of the industrial training will help provide the picture of real-life situation on construction site, solving the task given easily and understanding the responsibility of the person and their job on site. Having such opertunirt could produce reliable and increases the intrest of a student to contribute and further their involvement in this industry.

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