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**THE IMPORTANCE OF DIGITAL SKILLS TRAINING
TOWARDS EMPLOYEES' DEVELOPMENT
IN HOSPITALITY INDUSTRY**

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ABSTRACT

Digital skills are a requirement in this era of work operation since every task job needs a person to use applications to get the task done. The skills need to be acquired by employees for improving their development in the workplace by having the training by the company. Every employee needs to have basic knowledge regarding the digital skills that are much helpful for their task job in daily operation. In the hospitality industry, there are various systems used for their daily operation which it is compulsory for their employees to learn and know how to handle each system in the company. The study is to explore the types of digital skills training in the hospitality industry and the relation of the training to employees' development. The study is conducted by using secondary data that is collected using previous study regarding this topic or related to digital training. This study is carried out by using content analysis of research methods which are the tools used in research by reading and coding textual content in creating replicable and appropriate inferences.

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TABLE OF CONTENT

Chapters	Contents	Pages
	Author's Declaration	i
	Abstract	ii
	Acknowledgement	iii
	Table of Content	iv
1	Introduction	
	1.0 Overview	1
	1.1 Background of The Study	1
	1.2 Problem Statement	2
	1.3 Research Objectives	3
	1.4 Research Questions	3
	1.5 Research Frameworks	3
	1.6 Significant of The Study	4
	1.7 Definition Of Key Terms	4
2	Literature Review	
	2.0 Overview	6
	2.1 Hotel Industry	6
	2.2 Training	6
	2.3 Digital Skills Training	7
	2.4 Employees' Development	7
	2.5 Importance Of Digital Skills Training To Employees Development	8
3	Methodology	
	3.0 Overview	9
	3.1 Research Design	9
	3.2 Data Collection	9
	3.3 Data Analysis	10

4	Findings and Discussion	
	4.0 Overview	11
	4.1 Discussion	11
5	Conclusion and Recommendation	
	5.0 Overview	15
	5.1 Conclusion	15
	5.2 Recommendation	15
	References	17