



اُونِيُوَرَسِيْتِي تِي كُونُولُو كِي مَارَا  
UNIVERSITI  
TEKNOLOGI  
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**TERENGGANU**

**THE FACTORS OF EMPLOYEES TURNOVER IN HOTEL  
INDUSTRY**

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**HM240**

**Date of Submission:**

**23<sup>rd</sup> August 2020**

## ABSTRACT

The aims of this study was to try and understand the factors of employees turnover in hotel industry. The main objective of the study was to investigate several factors of employees turnover while the second objective to investigate the prominent factors of employees turnover in hotel industry. The secondary data were collected via website search engines that related to the topic from various journal papers. As a conclusion, there is three factors of employees turnover in hotel industry which is low salary, poor training and supervision and the last one is long working hours. The findings also concluded that low salary give high impact for workers to quit from their job. Therefore, hotel manager should take action to overcome employees turnover in the organization.

## ACKNOWLEDGEMENT

Deepest gratitude to the One and Almighty because I able to finished my final year project right on time. I would like to express my sincere appreciation to my supervisor, Puan Fauziah Derahman for the ultimate guidance and supervision throughout the project. Thank you to Nur Sakinah Mazlan and Nur Syahida Salim for the priceless knowledge that have been shared.

Very big thanks to all my dearest lectures, siblings and friends for helping me directly or indirectly. To all my course mates Hotel Management, thank you for three memorable years I spent with all of you. Fun and jovial human beings I have come to know with in class. All of you have never failed to put me on cloud nine.

The biggest appreciation to Wan Hassan @ Wan Hussein and Wan Norizan Wan Ibrahim, I could not have done this without both of you.

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