Universiti Teknologi MARA

Pucuk Rebung Catering Online Booking System (PRCOBS)

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STUDENT DECLARATION

I certify that this thesis and the project to which it refers is the product of my own work and that any idea and quotation from the work of other people, published or otherwise are fully acknowledged in accordance with the standard referring practices of the discipline.

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ABSTRACT

Pucuk Rebung Catering Online Booking System (PRCOBS) is online management information where a case study has been done at Pucuk Rebung Catering (PRC). Currently, they use the manual process to manage their business activities with the customer. The customers need to make the booking as manually by coming to the PRC office or by using the telephone. The model used for PRCOBS is adapted Waterfall Model which has several phases such as Requirement Analysis, Design, Implementation and Testing. Besides that, system testing plan and evaluation from users and experts also has been prepared to improve the functionality, usability and interface design of the system. The system has been tested by three (3) expert users and thirty (30) respondents. The highest mean is 4.13 with the standard deviation of 0.507 has been achieved for the perceived usefulness evaluation. Overall, the system is satisfied to be used by the user in order to complete their booking.

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