

UNIVERSITI TEKNOLOGI MARA (UITM) DIPLOMA IN PLANTING INDUSTRIAL MANAGEMENT (AT110) NOVEMBER 2012 – APRIL 2013

PREPARED BY

TARIEN ANAK KASI	2012837234
JOANNA JULAN ELLI	2012872054
ABANG MUHAMMAD BIN ABANG MARZUKI	2012809526
ANNA HULUI	2012811014
DAYANG NURUL AIN BINTI AWANG PUTING	2012693262



íabat Am Universiti Teknologi MARA (UiTM) Sarawak hagían Hal Ehwal Akademik Meranek, 94300 KOTA SAMARAHAN ademic Affairs Office Tel: +6082 - 677 200 Fax: +6082 - 677 300

www.sarawak.uitm.edu.my





Surat Kami: 100-UiTMKS (HEA 30/7)

Tarikh

14 Ogos 2014

KEPADA SESIAPA YANG BERKENAAN

Tuan/Puan

BIL.	NO. PELAJAR	NAMA PELAJAR
1	2012837234	TARIEN ANAK KASI
2	2012809526	ABANG MUHAMMAD BIN ABG MARZUKI
3	2012872054	JOANNA JULAN ELLI
4	2012693262	DAYANG NURUL AIN BINT! AWANG PUTING
5	2012811014	ANNA HULUI

Sukacita sekiranya pihak tuan/puan dapat membantu dan memberi kerjasama kepada pelajar di atas dari Program AT110 – Diploma Pengurusan Ladang untuk membuat satu kertas projek bagi kod kursus ENT300 – Fundamentals Of Entrepreneurship.

2. Maklumat-maklumat daripada jabatan/agensi/syarikat tuan/puan amatlah diperlukan bagi melengkapkan kertas projek tersebut. Semua maklumat yang tuan/puan berikan adalah untuk tujuan akademik sahaja.

3. Sila hubungi Penyelia Projek , Encik Johari bin Abdullah di talian, (0109668869) sekiranya pihak tuan/puan ingin mendapat maklumat lanjut berkaitan perkara di atas.

 Kerjasama daripada pihak tuan/puan kami dahului dengan ucapan ribuan terima kasih.

'BERSATU BERUSAHA BERBAKT! '

Sekian.

Yang benar

WAN FAKHRURRAZI BIN WAN DAHALAN

Pegawai Eksekutif

Bahagian Hal Ehwal Akademik

bp Rektor

/ma

nugerah Kualiti

(ampus Negeri)

Pengukuran

anselor 2010 & 2011

ncangan Strategik, Jukuran, Analisa &

rusan Pengetahuan, gurusan Proses & Pemenang Anugerah Kualiti Perkhidmatan Awam Negeri Sarawak 2010 Anugerah Inovasi & Kreativiti Setiausaha Persekutuan

Tempat Pertama Anugerah ICT Setiausaha Persekutuan Sarawak 2009 Persijilan Persekitaran Berkualiti 5S Pengiktirafan Pengamal Kualiti (AKKMS 2008) Anugerah Emas Invention, Innovation & Design (IID & ITEX 2007)

Pemenang Anugerah Kualiti Ketua Pengarah MAMPU 2006 Pemenang Anugerah Kualiti Perkhidmatan Awam Negeri Sarawak 2006 Pemenang Anugerah Kualiti UiTM 2006 Anugerah Gemilang

EXECUTIVE SUMMARY

The name of our company is "MAD OVER DONUTS". The business is in the form of partnership, which consists of five members. Each partner contributes certain amount of capital as agreed in our agreement. Our business activity focuses on providing the product and services based on our product; donut. Our company is located at Desa Ilmu, Kota Samarahan.

All partners are entitled to participate in the business management and have all agreed that Tarien Anak Kasi as our General Manager, Joanna Julan Elli as our Marketing Manager, Abang Mohammad Bin Abang Marzuki as our Administration Manager, Anna Hului as our Operational Manager and Dayang Nurul Ain Binti Awang Puting as our Financial Manager.

The team is lead by the General Manager and assisted by other managers. The General Manager is responsible in planning, organizing, leading and controlling the business.

The Administration Manager is then responsible for the job related to administration such as planning and arranging the remuneration schedule of wages, salary and day of work or shift of the workers.

Besides, the Financial Manager will handle financial matters such as preparing budgets and financial statements for the expenses of each department.

Moreover, the Marketing Manager is responsible for preparing the marketing plan such as identifying the targeted market, determining the market size, competitors, market share, developing sales forecast and marketing strategies.

Lastly, the Operation Manager will control and monitor our business. All workers that work in our company will be supervised by this Operational Manager. This act will produce quality control and productivity to our company.

[Type text] Page 2

CONTENTS

Letter of submission	
Acknowledgement	1
Executive summary	2
Partnership agreement	3 - 4
Business plan	
Introduction to business plan	5
Company's name	5
Nature of business	6
Industry profile	6
Date of business	6
Factors of selecting the business	6
Future prospect	7
Purpose of the business plan	7
Company background	8 – 9
Background of partnership	10 -19
Company's vision and mission	20
Business objectives	20
Strategies	20
Marketing plan	21
Introduction to Marketing Plan	22
Product Description	23 - 25
Target Market	26 -27
Competitors	28
Market Size	29 -30
Market Share	31 -32
Sales Forecast	33 -35
Price strategies	36
Place strategies	37
Product and service strategies	38
Promotion strategies	39 – 41
Marketing Budget	42
Operation Plan	43
Introduction	44
Objectives Of Operation	45
Operational Strategy	45
Process flow chart of operation process	46
Symbols used in the process chart	47
Activity chart for process of making donut	48
Machines used in making	49 -50
Operation layout	51
Production planning	52
Business and operation hours	53
Raw materials requirement	54
Machine and equipment planting	55
Vehicle	55

INTRODUCTION OF BUSINESS PLAN

COMPANY NAME

The name of our company is "MAD OVER DONUTS". Basically, we chose this name to attract the customers. The name will trigger the curiosity of the customers to find out what kind of services we will provide for them. Thus, we chose the name and try our very best not to be cliché in our business to satisfy the demand of our customers. It is our main priority to provide the best quality and standard services to our customers.

NATURE OF THE BUSINESS

In our business, we had to choose the partnership as our nature of business in order to ensure all of us are active and together in developing the business. Here are the reasons why we chose partnership:

- Sharing the ideas and knowledge from the other partnership.
- ❖ Able to reduce the loss, risks and liabilities of owners which are distributed to all the shareholders.
- Avoiding from dictatorship of leadership.

[Type text] Page 5