



COMPANY ANALYSIS MYKORI DESSERT CAFE

TECHNOLOGY ENTREPRENEURSHIP (ENT600): CASE STUDY

FACULTY & PROGRAMME: FSKM (CS241)

SEMESTER : 6

PROJECT TITLE : MYKORI DESSERT CAFÉ

NAME : NORAZUANI ILENA ILIANI BINTI AMRAN

MATRIX NO : 2018657192

LECTERUR : MADAM AZZAH BINTI AMRAN

ABSTRACT

This is an attempt to know how the theories can be applied to practical situation. As a student in UiTM Kota Bharu, it is a part of study for everyone to undergo a case study project. So, for this purpose, I got the opportunity to research a company name Mykori Dessert Café. In the first part of the project report, the general information of the company has been collected. Information is gathered through the secondary sources. For the second part of the report, it contains the specialized subject study. Objective of the project is to work on the background, organizational structure, products and services that Mykori Dessert Café provides. Next, I study about the technology of ice maker, which is basically a normal technology used by the staff to make ice shaved for the customers as well as business, marketing and its operational strategies used by the company to promote their products. Lastly, I do research on how to improve their business.

Keywords: Mykori Dessert Café, Company, Business

ACKNOWLEDGEMENT

In the Name of Allah S.W.T., the Most Gracious and the Most Merciful Lord

Alhamdulillah, our almost gratitude to Allah SWT for His guidance and in giving us strength, courage and persistence throughout our life, especially during difficult times in our life and with His consent we have the opportunity to complete this research.

I wish to express very deep gratitude to my lecterure (Azzah Binti Amran) for her dedication in giving helpful advice, constructive comments and encouragement throughout the case study. Her valuable guidance and comments made this case study project possible which enabled me to successfully complete my case study journey at the Faculty of Computer and Mathematical Sciences, Universiti Teknologi MARA (UiTM).

In my deepest and whole-hearted thank to my parents and siblings for their love, great encouragement and understanding during this research. Love you all.

TABLE OF CONTENTS

		Page
ABSTRACT		i
ACKNOWLEDGEMENT		ii
TABLE OF CONTENTS		iii
LIST OF TABLES		v
LIST OF FIG	GURES	vi
CHAPTER O	ONE	1
INTRODUCTION		1
	CKGROUND OF RESEARCH	1
	BLEM STATEMENT	1
	POSE OF THE STUDY	2
CHAPTER TWO		3
COMPANY INFORMATION		3
	MPANY BACKGROUND	3
	SANIZATIONAL STRUCTURE	4
Figure : Board of Directors of Mykori Desser Cafe		4
2.3 Product / Services		4
	HNOLOGY	5
2.5 BUS	INESS, MARKETING, OPERATIONAL STRATEGY	7
	Business Strategy	7
	Market Strategy	8
	Operational Strategy	9
2.6 FINA	ANCIAL ACHIEVEMENTS	9
CHAPTER THREE		10
COMPANY ANALYSIS		10
3.1 SW(OT ANALYSIS	10
CHAPTER 4		11
CONCLUSION		11
CHAPTER 5		12
RECOMMENDATION		12
REFERENCES		12