THE EFFECTIVENESS OF TAMAGOTCHI PURCHASE WITH PURCHASE (PWP) PROMOTION AT PARKSON GRAND SUNGEI WANG PLAZA, KUALA LUMPUR

Prepared by:

ANITA BINTI DAUD

This Project Paper Is Done For School Of Business And Management In Order To Fulfill The Requirements To Complete BBA(Hons) Retail Management

SEPTEMBER 1997

EXECUTIVE SUMMARY

This study is on the Tamagotchi Purchase With Purchase (PWP) promotion at Parkson Grand Sungei Wang Plaza, which started from June 20, 1997 until stock last. Tamagotchi PWP promotion is one of Parkson important promotion to increase sales.

In this study, we will look at the effectiveness of Tamagotchi PWP promotion at Parkson Grand Sungei Wang Plaza in order to attrack customers to spend more at Parkson. The study also look at the level of customers' awareness, their problems in understanding the promotion and the demographic profile.

Two sources had been used to help the research meet the objectives that are questionnaire and also internal and external secondary data. 40 respondents involved in this study and only 6 of them who did not have any idea about Tamagotchi PWP promotion.

From the findings, the study approve that this promotion is effective but not effective enough because some customers still have problems in understanding the promotion.

At the end of this project paper, we will look at the recommendation for improving this kind of promotion in the future.

ACKNOWLEDGEMENT

First of all, I would like to express my grateful "ALHAMDULILLAH" to our mighty ALLAH who gave me strength from the beginning until the end of this study.

Secondly, I would like to thank to Ms. Ang Ya Hap, Store Manager of Parkson Grand Sungei Wang Plaza, Encik Khalili, Assistant Store Manager and Ms. Leow Bee Ching, Floor Executive of Toys Department, Parkson Grand Sungei Wang Plaza, who allowed me to do my job on this topic at their store and department and their believe on me to handle Tamagotchi purchase with purchase promotion. Thank you also for their guidance when I was doing my practicum training at Parkson Grand Sungei Wang Plaza.

Special thank to Puan Lennora Bt. Putit, my advisor, for her advice, guidance and her patient while guiding me from the first until the last page of this project paper.

Lastly, I would like to appreciate my family for their understanding and thank you to all who directly or indirectly involve in this study.

TABLE OF CONTENTS

LET	TER OF	FTRANSMITTAL			
ACK	ACKNOWLEDGEMENT				
EXE	EXECUTIVE SUMMARY				
TABI	LE OF	CONTENTS	Ш		
LIST	OF FIG	GURES	V		
LIST	OF CH	HARTS	VI		
<u>CHA</u>	PTER	<u>1</u>			
1.0	INTRODUCTION				
	1.1 1.2 1.3 1.4	Scope Of Study	3 4		
<u>CHA</u>	PTER	<u>2</u>			
2.0	LITERATURE REVIEW				
	2.1 2.2 2.3 2.4 2.5	"The Effectiveness"	8 11 13		
<u>CHA</u>	PTER .	<u>3</u>			
3.0	RESI	RESEARCH METHODOLOGY25			
	31	Secondary Data	25		

	3.2	Primary Data25		
<u>CHAF</u>	PTER 4			
4.0	FINDI	NGS AND ANALISYS29		
	4.1 4.2	"The effectiveness of Tamagotchi PWP Promotion"29 "The Level Of Customers' Awareness Towards		
	4.3	Tamagotchi PWP Promotion		
	4.4	Promotion"		
		, *		
CHAF	PTER 5			
5.0	CONC	LUSION56		
CHAF	PTER 6			
6.0	RECO	DMMENDATION59		
	6.1 6.2 6.3 6.4	Change The Promotion59Changes In The Advertisement59Check With BANDAI Activities61Give More Exposure To Other Races62		
APPENDIX				

BIBLIOGRAPHY