JUNE 2014

A STUDY ON FACTORS THAT INFLUENCE EMPLOYEES' INTENTION TO STAY AT THE SEMI GOVERNMENT ORGANIZATION IN KUANTAN, PAHANG

ILI SYAMIMI BINTI HAPIZ

(2012680322)

SITI KHATIJAH BINTI SENAN

(2012693252)

Submitted in Partial Fulfillment of the Requirement of the Bachelor of Business Administration (Hons.) Human Resources Management

FACULTY OF BUSINESS MANAGEMENT
UITM PERLIS



JUNE 2014

BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (HUMAN RESOURCES MANAGEMENT) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA PERLIS

DECLARATION OF ORIGINAL WORK

We, Ili Syamimi Binti Hapiz, and Siti Khatijah Binti Senan,

Hereby declared that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for these degrees or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

lyzist	VIEW	30	30 JUNE 2014	
Signature:	, F190 M	Date:		

TABLE OF CONTENT

TITTLE PAGE
DECLARATION OF ORIGINAL WORK
LETTER OF SUBMISSIONiii
ACKNOWLEDGEMENTiv
LIST OF TABLES
LIST OF FIGURESvi
LIST OF ABBREVIATIONSvii
LIST OF DEFINITION OF TERMSviii – ix
ABSTRACT
CHAPTER 1 1
INTRODUCTION
1.0 Introduction
1.1 Background of the study
1.2 Problem Statement
1.3 Broad Statement:
1.4 Research Objectives:
1.5 Research Question:
1.6 Scope of the Study
1.7 Limitation of Study
1.8 Significance of the study
1.8.1 Organization
1.8.2 Employees
1.8.3 Researcher
1.9 Definition of Terms

CHAPTER 21	1
LITERATURE REVIEW1	1
2.0 Introduction	1
2.1 Dependent Variable	2
2.1.1 Intention to Stay	2
2.2 Independent Variables	2
2.2.1 Training and Development	3
2.2.2 Career Development	3
2.2.3 Compensation and Benefits	5
2.2.4 Performance Appraisals and Achievement	7
2.2.5 Organizational Commitment	8
2.2.6 Job Satisfaction	9
2.3 Theoretical Framework	1
CHAPTER 3	2
RESEARCH METHODOLOGY	2
3.0 Introduction 22	2
3.1 Population and sample size	2
3.2 Instrument	4
3.3 Fieldwork and data collection method	4
3.4 Data analysis	5
3.4.1 Reliability Analysis	5
3.4.2 Descriptive Statistics	5
3.4.3 Pearson's Correlation Analysis	5
3.4.4 Multiple Regression Analysis	6
3.5 Measurement	6
3.5.1 Intention to Stay	7
3.5.2 Training and Development	7
3.5.3 Career Development	7
3.5.4 Compensation and Benefits2	8

ABSTRACT

The organization cannot be generated efficiently without valuable employees, revenue and accomplishment. High salary and pleasant working conditions cannot be promise as employees stay in the organization. So, most of the Human Resources Department needs to have some targeted to achieve and they need to explore the factors employees stay with the organization. There are more other factors that influence employees' intention to stay in the organization. The industry is healthier than others industry when they have less employees' turnover in the organization. The research problem carried out in this study is to observe the impact of training and development, career development, compensation and benefits, job satisfaction, performance appraisal and achievement, and organizational commitment with employees' intention to stay in semi government, at Kuantan, Pahang. This research will investigate the main factor influencing employees' retention and why employees are preferred to stay in the semi government organization. The results indicate that the factors positively correlated with employees' intention to stay. The findings and recommendations were also addressed.