

Faculty of Administrative Science & Policy Studies Universiti Technologi MARA

Bachelor of Administrative Science

A STUDY ON IMPACT OF SOCIAL MEDIA ON STUDENT'S ACADEMIC PERFORMANCE IN UITM MERBOK, KEDAH

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DECLARATION

We hereby declare that the work contained in this research proposal is original our own except those duly identified and recognized. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UiTM's rules and academic regulations.

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CHAPTER 1

INTRODUCTION

1.1 Introduction

Social media are a collection of internet websites, service and practices that help collaboration, community building, participation and sharing information (Junco, Heiberger and Loken, 2010). A major category of social media activity is called social networking (Junco, Heiberger and Loken, 2010; Junco and Mastrodicasa, 2007). The use of social networking sites has been widespread through the world (Banquil et. al, 2009). Currently, there are dozens of social networking websites available online, each with its own special something to offer its members (Hudson Horizons, 2011), but Facebook, Twitter, MySpace and LinkedIn have become the most visited social networking sites in the world (Haridakis and Hanson, 2009). Among these face book is the most popular social networking site. In 2009, it has more than 350 million users (Kirschner and Karpinski, 2010).

Social networking sites have become and integrals part of higher education students (Junco, 2011). Mastrodicasa and Kepic (2005) study also showed that 85% of students who are learning in large research Universities in USA have facebook account. In recent years, higher educational institutions have great fear that students' academic performance might affect adversely because students are paying more attention towards social networking sites. Higher education institutions have great fear that student academic performance might affect adversely because students are paying more attention towards social networking sites.