



**THE STUDY OF THE ASSOCIATION BETWEEN THE JOB
SATISFACTION AND COMMITMENT AMONG THE
EMPLOYEES AT FELDA ENGINEERING SERVICES
SDN. BHD.**

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LETTER OF TRANSMITTAL

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Dear Sir,

SUBMISSION OF APPLIED RESEARCH REPORT

Regarding to the above subject matter, I hereby submit the research report with the title "A Relationship Between Job Satisfaction and Commitment Among Employees at Felda Engineering Sdn Bhd Kuala Lumpur. This report is requirement for the completion of Applied Research (ADM 655) subject, which is required by Faculty of Administration and Law.

I have done the study at my very best and at the same time gain the knowledge of how to search for information and analysing data. I think the study about the job satisfaction and commitment will bring great help to Felda Engineering Services Sdn Bhd and to those students to have their references.

I am sorry for all the inconveniences and problems occur through the research process. And I hope that this research will fulfil the requirements needed by ADM 655. Thank you.

Yours sincerely,



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(ZAITULFADHILAH SAMSUDIN)

ABSTRACT

Job satisfaction and commitment may influence the way an organization stands. Workers are important assets to determine the successfulness of predetermine objectives of such organizations. So it is essential to undergo studies and research about the relationship between job satisfaction and commitment. It may discover some problems and from that we can search for the solutions and recommendations, where appropriate. Organization also can determine factors that can satisfy an employee and what makes them committed in their carriers. This study was done at Felda Engineering Services Sdn Bhd among employees in Kuala Lumpur. Questionnaires are one of approaches to collect information and later analyzed by Statistical Package for Social Sciences (SPSS). The finding is hopefully can contribute and help Felda in order to upgrade their job satisfaction and commitment among employees.