



**UNIVERSITI TEKNOLOGI MARA  
MALACCA BRANCH**

**FALCULTY OF ADMINISTRATION AND LAW**

**“ A STUDY ON FACTOR THAT INFLUENCE JOB  
SATISFACTION OF EMPLOYEES IN PRIVATE SECTOR”**

**A CASE STUDY AT AERO COMPOSITE TECHNOLOGY SDN BHA**

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## LETTER OF TRANSMITTAL

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Dear Sir

### **SUBMISSION OF APPLIED RESEARCH REPORT**

Regarding to the above subject matter, I hereby submit my research report with the title “ Factors That Influence Job Satisfaction Among Employees. A study at Aero Composite Technology Sdn Bhd. This final report is requirement for the completion of Applied Research (ADM 655) subject, which is required by Faculty of Administration and Law.

I have done through study and investigation for preparing this final report. I believed through this analysis and very valuable findings can contribute to faculty and the Aero Composite Technology itself.

Therefore, I hope this report will fulfill the requirement of the Research Applied (ADM 655). I am also apologizing of any mistake or omissions in doing this report.

Thank you

Yours Sincerely

...  .

(ROKIAH BINTI FAROOG AHMAD)

## ABSTRACT

Job satisfaction has always been important issue nowadays. It may determine the successful and the failure of the organization. It means that organization can sustain their performance when they have employees with high job satisfaction. Therefore this study is to examine the factors that contribute to job satisfaction among the employees in ACT. Samples of 50 employees were interviewed. This study tries to find the relationship employees job satisfaction with demographic factor (age, gender, tenure, marital status, education, position) workplace environment, salary, supervision, recognition and work itself and other variables. Instead of interviewing and self administered questionnaires, other method research that have been used in this study are data collection, cluster sampling technique, and also Statistical Package for Social Sciences (SPSS). This finding is hopefully can contribute and help the Human Resource Department in Aero Composite Technology in order to upgrade their level of employees job satisfaction.