



**A STUDY ON RHB GROUP OF HUMAN RESOURCE: THE
EFFECT OF ORGANIZATIONAL COMMITMENTS ON
EMPLOYEES' TURNOVER INTENTION**

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DECLARATION OF ORIGINAL WORK



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- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
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Date:

Program Coordinator

Bachelor of Business Administration with Honours (International Business)

Faculty of Business Management

Universiti Teknologi Mara Kampus Bandaraya Melaka

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER (IBM 663)

Enclosed here is the research entitled “A STUDY ON RHB GROUP OF HUMAN RESOURCE: THE EFFECT OF ORGANIZATIONAL COMMITMENTS ON EMPLOYEES’ TURNOVER INTENTION” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara. I hope this report will fulfil the requirement and also achieve the objectives of the study.

Thank you.

Yours faithfully,
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ABSTRACT

This research has been conducted to examine the relationship between organizational commitment and employees' turnover intention. There are three dimensions of organizational commitment; affective, normative and continuance commitment that influence turnover intention. Many researches had been conducted regarding this topic. However, few research that has been published in context of Malaysia. The subject of this study is the employees of RHB Group of Human Resource Department who is currently in a situation of uncertainty regarding their future as they undergoing a mega - merger negotiation with CIMB and MBSB that will change the landscape of financial institution industry in Malaysia. This research has been conducted strictly and limitedly by using quantitative measure without considering any qualitative approach.