



**FACTORS THAT INFLUENCE JOB SATISFACTIONS AMONG
EMPLOYEES IN ASSEMBLY SERVICES SDN BHD (ASSB)**

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JULY 2014

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

We, **Nur Amirah Aqilah binti Faisal**, (I/C Number: **911210145900**) and **Rahaizah binti Md Tap**, (I/C Number: **911006065348**)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of our independent work and investigation, except otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of any information have been specifically acknowledged.

Signature: **AMIRAH**
(Nur Amirah Aqilah binti Faisal)

Date: 4 JULY 2014

 RAHAIZAH
(Rahaizah binti Md Tap)

LETTER OF SUBMISSION

The Head of Program
Faculty of Business Administration
University Technology of Mara
110 Off Jalan Hang Tuah
75300 Melaka
July 4, 2014

Dear Madam Jumaelya binti Jogeran,

RE: SUBMISSION OF THE FINAL THESIS REPORT

With reference to the above matter, enclosed here is my research paper entitled **“FACTORS THAT INFLUENCE JOB SATISFACTIONS AMONG EMPLOYEES IN ASSEMBLY SERVICES SDN BHD (ASSB)”**.

This research paper is a partial requirement for the fulfilment of Bachelor of Business Administration with Honours (International Business). The objective of the study being conducted is to determine the factors that influence job satisfaction among employees in ASSB. Hopefully, this report meets your requirement and expectation. Thank you.

Yours Sincerely,

AMIRAH

NUR AMIRAH AQILAH BINTI FIASAL

RAHAIZAH

RAHAIZAH BINTI MD TAP

Bachelor of Business Administration (Hons) International Business

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ABSTRACT

Employees satisfaction plays a vital role in the success most of the organizations. This study work attempts to evaluate what are the factors that influenced the increases of job satisfaction among Assembly Services Sdn Bhd (ASSB). The previous study has shown that, there was a correlation between an employees satisfaction and the achievement of the organizations. Because of that, this research paper highlights some of these problems and presents a picture of level of job satisfaction among employees of ASSB company. It also identifies unique issues of job satisfaction in the companies. ASSB is selected for the research because they are currently undergoing continued expansion. In order to gain competitive advantage and adapt to the dramatic changing environment, it is important for them to achieve management efficiency by increasing employees satisfaction in ASSB. Also, it was conducted for the purpose to find the relationship between these variables. It will be analyzed and examined by using four major independent variables which are monetary/ salary, working conditions, interpersonal relationship and promotion. The conclusion drawn from this study are the major sources of job satisfaction for ASSB employees are shown to be monetary/ salary, promotion, working condition and interpersonal relationship. In addition, the overall job satisfaction of the employees in ASSB is at the positive level.