

**STUDENT SATISFACTION TOWARD FOOD SERVICE
CAFETERIA AMONG UNIVERSITY STUDENT IN UiTM
PERLIS**

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HONORS**

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DECLARATION OF ORIGINAL WORK

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguish by quotation marks and sources of my information have been specifically acknowledged.

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TABLE OF CONTENTS

TITLE PAGE	i
DECLARATION OF ORIGINAL WORK	ii
LETTER OF SUBMISSION	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENTS	v -
viii	
LIST OF TABLES	ix
LIST OF FIGURES	x
ABBREVIATIONS	xi
ABSTRACT	xii
CHAPTER 1: INTRODUCTION	1
1.0 Introduction	1
1.1 Background of the study	1
1.2 Problem Statement	3
1.3 Research Objectives	5
1.4 Research Questions	5
1.5 Scope of the Study	5
1.5.1 Background of UiTM Perlis	6
1.6 Significance of the Study	7
1.6.1 Organizations	7
1.6.2 Researcher	7
1.7 Limitations of Study	8

3.4 Data Collection Procedure	24
3.5 Research Instruments	26
3.6 Pilot Study	27
3.7 Statistical Analyses	29
3.7.1 Validity and Reliability Testing	29
3.7.2 Reliability Analysis	30
3.7.3 Descriptive Statistics	30
3.7.4 Control Variable	30
3.7.5 Multiple Regression Analyses	31
3.8 Summary	31
CHAPTER 4: DATA ANALYSIS AND RESULTS	32
4.0 Introduction	32
4.1 Response Rate	32
4.2 Descriptive Statistics	33
4.3 Reliability Analysis	36
4.4 Analysis of Mean, Minimum, Maximum and Standard Deviation	39
4.5 Correlation Analysis	40
4.6 Hypothesis Testing - Regression Analysis	42
4.7 Summary	43
CHAPTER 5: DISCUSSION AND CONCLUSION	44
5.0 Introduction	44
5.1 Discussion on Findings	44
5.2 Implication of the Study	46
5.2.1 Theoretical Implication	46
5.2.2 Practical Implication	46

ABSTRACT

This study discusses on the student satisfaction about the university food service cafeteria in UiTM Perlis. Based on the framework, there are four main independent variables which are food quality, price fairness, ambience and staff performance and one dependent variable which is student satisfaction used in this study. This research was conducted at UiTM Arau, Perlis which the students are the respondents for this research. A total 10 questionnaires were distributed as pilot study. The objective of this study is to identify about the satisfaction of the university student about the food service cafeteria.

Keywords: food service cafeteria, satisfaction.