

THE RELATIONSHIP BETWEEN PHYSICAL WORK ENVIRONMENT
AND EMPLOYEES' WORK PERFORMANCE AT
DIGI STORE DANGA BAY JOHOR BAHRU

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ABSTRACT

This study attempts to show the relationship between physical work environment and employee work performance at Digi Store Danga Bay, Johor Bahru. The independent variables used in this research were physical work environments consisting of office lighting, office furniture, office noise and office air quality. Meanwhile the dependent variable was employees' work performances. The problem statement in this research was to identify the factors of physical work environment and employees' work performance. In addition, to investigate the relationship between physical work environment and employee's work performance at Digi Store Danga Bay, Johor Bahru. The researcher used the questionnaire to collect the data in this research. Therefore, the questionnaires were distributed to all employees according to the sampling technique chosen at Digi Store Danga Bay, Johor Bahru. The respondents that answered the questions were 32 from 34 respondents. This research has shown the results of factors and relationships between physical work environment and employees' work performance. All the results are using the SPSS software.

Keywords: Office Lighting, Office Furniture, Office Noise, Office Air Quality and Employee's work performance

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