



**A STUDY ON FACTORS INFLUENCING EMPLOYEE'S JOB SATISFACTION AT
PLATINUM GREEN CHEMICALS SDN. BHD.**

**SHARIFAH SOLEHAH BINTI SYED AMILUDIN
2011855698
SHARA NOR ATIKAH BINTI SHAMSUDDIN
2011861546**

**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA**

JULY 2014

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, Sharifah Solehah binti Syed Amiludin, (I/C Number: 900303-05-5214)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of any independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____ Date: 4th July 2014

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, Shara Nor Atikah Binti Shamsuddin, (I/C Number: 920714-05-5030)
Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of any independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____ Date: 4th July 2014

LETTER OF SUBMISSION

4th July 2014

The Head of Program
Bachelor of Business Administration (Hons) Human Resource Management
Faculty of Business Management
Universiti Teknologi Mara
Kampus Bandaraya Melaka
110 Off Jalan Hang Tuah
75300 Melaka.

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title **“A STUDY ON FACTORS INFLUENCING EMPLOYEE’S JOB SATISFACTION AT PLATINUM GREEN CHEMICALS SDN. BHD. ”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

SHARIFAH SOLEHAH BINTI SYED AMILUDIN
2011855698
Bachelor of Business Administration
(Hons) Human Resource Management

ABSTRACT

Job satisfaction reflects an individual's affective and emotional assessment of his or her work and interpreted by employee's attitudes. Employee's attitude typically reflects the moral of the company. Job satisfaction has its impact on the general life of the employees because satisfied employees are a contented and a happy human being and also will become happy employees. Job satisfaction is influenced by various psychological and environment factors. This paper aims to discover factors influencing employee's job satisfaction at Platinum Green Chemicals Sdn. Bhd. While the problem statement in this study is the grievances of employee's at Platinum Green Chemicals Sdn. Bhd.. The objective of this study are to identify the significant correlation between organizational justice and employee's job satisfaction and to identify the significant correlation between organizational learning culture and employee's job satisfaction at Platinum Green Chemicals Sdn. Bhd.. This research studied on two factors that influence employee's satisfactions which are organizational justice and organizational learning culture. A research study questionnaire was administered to 152 participants at Platinum Green Chemicals. The results have been analysed. The study concludes that there is a positive relationship between organizational justice and employee's job satisfaction and also there is a positive relationship between organizational learning culture and employee's job satisfaction.

Keywords: Satisfaction, Employees, Organizational Justice, Organizational Learning Culture.