



**A STUDY ON FACTORS WHICH AFFECTING
EMPLOYEE'S JOB SATISFACTION AT RISDA,
JALAN KHALIDI, MUAR, JOHOR**

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**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
MALACCA CITY CAMPUS**

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**Submitted in Partial Fulfillment
Of the Requirement for the
Bachelor of Business Administration
(Hons) Human Resource Management**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
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“DECLARATION OF ORIGINAL WORK”

I Rozina Binti Ab Aziz, (I/C Number: 870518-23-5170)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any others degree.
- This project paper is the result of my independent work and investigation, except otherwise stated.
- All verbatim have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF TRANSMITTAL

11st Nov 2010

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Nov, 2010

The Project Advisor,
Encik Helmy Fadlisham Bin Abu Hasan,
Universiti Teknologi MARA, Malacca City Campus, Malacca.

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER (HRM 662)

Attached is the project paper title "A STUDY ON FACTORS WHICH AFFECTING EMPLOYEE'S JOB SATISFACTION OF EMPLOYEE'S AT RISDA, JALAN KHALIDI, MUAR, JOHOR" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you

Yours sincerely,

ROZINA BINTI AB AZIZ
2008791553
Bachelor of Business Administration (Hons) in Human Resource Management

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AT RISDA, JALAN KHALIDI, MUAR, JOHOR**

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Abstract

Job Satisfaction can be as an important indicator of how employees feel about their jobs and a predictor of work behaviors. The happier people are within their job, the more satisfied they are said to be. Job satisfaction also plays an important role in defining employee's efficiency and performance. Low job satisfaction will lead to the low morale which will cause employees to work less and concentrate more on negative aspect such as stress, depresses, absenteeism and so on. The past researcher shows that there are many factors that affect the employee's job satisfaction.

Present research study on three factors that could be the tools that can satisfy employees which are work condition, pay, and fairness. This study has been conducted within RISDA and it involved 44 respondents in different department. Results of the present study showed that the most influential factors that affects employee's job satisfaction is work condition. It's also shows that work condition has a positive and moderate correlation relationship with employee's job satisfaction. Recommendations for future research are also having been discussed.

Keyword – Employee's Job Satisfaction, Work Condition, Pay, Fairness

Paper Type – Research Paper