



**FACTORS AFFECTING WORKPLACE HAPPINESS IN MAJLIS PERBANDARAN PASIR
GUDANG (MPPG)**

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JANUARI 2020

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HOUNOURS (HUMAN RESOURCE MANAGEMENT) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA “DECLARATION OF ORIGINAL WORK”

I, Afi Azyan Binti Rohaizat, (I/C Number: 970212016088)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledgement.

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Date:

LETTER OF SUBMISSION

January 2020,
The Head of Program,
Bachelor of Business Administration (Hons.) Human Resources,
Faculty of Business Management,
Universiti Teknologi MARA,
Kampus Bandaraya Melaka.

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER (HRM 672)

Enclosed here is the project paper titled “**Factors Affencing Workplace Happiness in Majlis Perbandaran Pasir Gudang (MPPG)**” to fulfil the requirement as needed by the Faculty of Business and Management, Universiti Teknologi MARA.

Thank You.

Yours Sincerely,

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ABSTRACT

The purpose of this paper is to identify the factors affecting workplace happiness. The factors that have been discussed in this research are leadership, relationship with colleagues and income. There are three research questions for this research paper. Firstly, what is the relationship between leadership and workplace happiness? Next, what is the relationship between the relationship among colleagues and workplace happiness? Lastly, what is the relationship between income and workplace happiness? The objectives of this research are to examine the relationship between leadership/relationship with colleagues/income and the workplace happiness. This paper provides a comprehensive framework that contributes to the conceptualization of factors affecting workplace happiness. This research is a descriptive research; correlational, non-contrived which involved field study with minimal researcher, cross sectional and the unit of analysis is the individual. The researcher used a non-probability sampling which is convenience sampling to collect the data. In this research, there is a significant, positive and moderate correlation between leadership/relationship with colleagues/income and the workplace happiness.

Keywords: *workplace happiness, leadership, relationship, income.*