UNIVERSITI TEKNOLOGI MARA

THE RELATIONSHIP BETWEEN CAREER DEVELOPMENT, PERFORMANCE APPRAISAL AND HUMAN RESOURCE PLANNING WITH THE ORGANIZATIONAL SUCCESSION PLANNING

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Dissertation submitted in fulfillment of the requirements for the degree of **Executive Master of Administrative Science**

Faculty of Administrative Science & Policy Studies

December 2019

AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Postgraduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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Performance Appraisal and Human Resource Planning

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ABSTRACT

One of the important activities of the organization in order to achieve the desired objective is through the implementation of Succession Planning. This is because the future performance of the organization depends on the successful implementation of succession planning practice. However, there are many organizations still have a problem with succession planning practice. Succession planning is a systematic process taken by the organization to ensure the continued supply of suitable employees for the replacement of a successor especially for key position in the organization. Having a right employee in the right place at the right time is important to ensure a continued excellence performance of an organization. The aim of this study is to determine the relationship between Career Development, Performance Appraisal and Human Resource Planning with the Organizational Succession Planning. The specific objective of this study is to examine the relationship of Career Development, Performance Appraisal and Human Resource Planning with Petaling Jaya City Council's Organizational Succession Planning. The study used descriptive research design where the questionnaire has been developed. The questionnaires have been tested for reliability and validity. Then, the data collected has been analyzed by using Statistical Package for Social Science (SPSS) software. Based on the finding, it was found that career development has no significant relationship with organizational succession planning while performance appraisal and human resources planning has a positive significant relationship with organizational succession planning. From the finding, it also found that performance appraisal is the most significant factors that influence organizational succession planning at Petaling Jaya City Council. Finally, several recommendations were provided for Petaling Java City Council as a way to make them be more effective in implementing a succession planning practice.

ACKNOWLEDGEMENT

Firstly, I would like to express my deep gratitude to the Almighty Allah who create and nurture this world. I am thankful to the Almighty because without His grace and blessings, it is impossible for me to finish this thesis.

Second, I would like to express my sincere gratitude to my supervisor Dr. Aida Abdullah for the continuous support for this research project. She has spent a lot of time with patience to give guidance and good advice, contributing ideas, give criticism, motivating as well as being supporting moral to me to complete this thesis with confidence, competence, skills, systematically and thoroughly. Her guidance helped me all the time of research and writing of this thesis. Moreover, I would especially like to thank Mr Omarsita Bin Rustam, the human resource officer of Petaling Jaya City Council for his cooperation and give a consent for me to collect data in their organizations.

Next, I would also be liked to thank my parents and friends especially Nor Amalina Nazri for supporting me spiritually throughout writing this thesis and my life in general. I simply cannot imagine how I will do it without them that keep encouraging me in finishing what I have started. Last but not least, my sincere thanks also go to my lecturers Assoc. Prof. Dr. Hajjah Fadilah Puteh and Dr. Mahadir Ladisma @ Awis who has taught me in guiding on how to use the SPSS software. The information that I gain is very priceless because without the SPSS knowledge, I certainly cannot do and analyze the findings and interpret it in a way that can be understood by everyone.

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