



**THE EFFECTIVENESS OF THE “RETURN TO WORK  
PROGRAMME” TOWARD  
SOCIAL SECURITY ORGANISATION  
(SOC SO) MELAKA**

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**APRIL 2010**

## DECLARATION OF ORIGINAL WORK



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### “DECLARATION OF ORIGINAL WORK”

I, Norazieeyah binti Che Hassan, (I/C Number: 860321-29-5904)

Hereby, declare that.

- This work not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically aknowledge.

Signature: \_\_\_\_\_

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## **LETTER OF SUBMISSION**

APRIL 2010

The Head of Program  
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Dear Madam,

### **SUBMISSION OF PROJECT PAPER**

Attached is the project paper title "THE EFFECTIVENESS OF THE RETURN TO WORK PROGRAMME TOWARD SOCSO MELAKA" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you

Yours Sincerely,

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## **ABSTRACT**

This study is to determine the effectiveness of Return to Work Programme toward Social Security Organization (SOCSO) Melaka. Return to Work is a physical rehabilitation programme provided for free by SOCSO's insured persons who suffer from disability due to injury and illness, with the aim of rehabilitating the employee's affected limb and allowing him to return to work earlier.

This study will focus to the role of Case Manager in how to implement the Return to Work Programme from the early process until the end of insured person will return to work. The case manager offers a range of occupational rehabilitation services including functional and vocational assessment, workplace assessment, job analysis, advice concerning job modification, rehabilitation counseling, advice or assistance for return-to-work plans and job seeking. There are also involves several company's practice of relating to the issue in order to determine the failure or success of Return to Work for injured worker.

Keywords: Return to Work, Rehabilitation, Case Manager

Paper type: Case Study