

## MELAKA INTERNATIONAL TRADE CENTRE (MITC) AND INTERNATIONAL STANDARD

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#### DECLARATION OF ORIGINAL WORK



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#### "DECLARATION OF ORIGINAL WORK"

#### I, NORHIDAYAH BINTI OTHMAN, (I.C NUMBER: 870121-23-5148)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not been concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All the verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:\_\_\_\_\_

Date:\_\_\_\_\_

#### LETTER OF SUBMISSION

28 April 2010

The Head of Program Bachelor of Business Administration (Hons) International Business Faculty of Business Management Universiti Teknologi MARA 75300 Melaka

Dear Sir/Madam,

#### SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "MELAKA INTERNATIONAL TRADE CENTRE (MITC) AND INTERNATIONAL STANDARD" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA

Thank you

Yours Sincerely

NORHIDAYAH BINTI OTHMAN 2008280786 Bachelor of Business Administration (Hons) International Business

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#### ABSTRACT

Melaka International Trade Centre (MITC) is the centre that offers a wide range of public exhibitions and events attracting more than a million visitors annually. To attract more visitors from local and international, MITC have to achieve an international standard in its business. International standard is important for MITC because it is a sign that their business is accepted globally. Therefore this study can determine on how far MITC live up to its name as an international trade centre from international perspective. Many parties can get benefit from this study especially MITC itself because it can provide full action in order to improve their achievement towards international standard for future undertaking. Although it seems that their business is able to growth, the company still has to face many barriers in the late years. Most of the reason is because there are many competitors who always seek an international standard in their business to compete with MITC in securing events. Other than that, the Meetings, Incentives, Conventions, and Exhibitions (MICE) industry are growing and MITC should take advantage by giving a proof that their organization can meet the needs from international clients. A strong actions need to be taken in order to achieve the international standard in their business so that MITC willing to penetrate their business worldwide and prosper. In future, MITC should get the enquiries from organizers around the world to bring in events to Melaka and also give the good impact towards Malaysian economy.