FACTORS THAT INFLUENCE EMPLOYEES WORK ETHIC AMONG MALAYSIAN CIVIL SERVANT IN MIRI, SARAWAK

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JANUARY 2014
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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any degrees.

- This project-paper is the result of my independent work and investigation, except where otherwise stated.

- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:_________________________  Date:_________ January 2014
LETTER OF SUBMISSION

6 January, 2014

The Head of Program
Bachelor of Business Administration (Hons) Human Resource Management
Faculty of Business Management
Universiti Teknologi MARA,
110, Off Jalan Hang Tuah,
75300, Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “FACTORS THAT INFLUENCE EMPLOYEES WORK ETHIC AMONG MALAYSIAN CIVIL SERVANT IN MIRI, SARAWAK” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Your Sincerely,

NELSON KELANANG HILDA
2010707605
BBA (Hons) Human Resource Management
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ABSTRACT

Ethics in public administration has been a subject of growing interest for both researchers and practitioners interested in the future of governance. This study examined the factors that influence employee work ethic among Malaysian Civil servant in Miri, Sarawak. The purpose of this study is to determine whether Quality of Work life (QWL), Awareness of the Code of ethic, Organizational Citizenship Behavior (OCB), and Ethical leadership (EL) which is Independent Variable of the study affect employees to demonstrate ethical behavior in performing their Job. A Pilot test was conducted at Majlis Bandaraya Miri which involving 10 respondent from Administration department to test whether the instrument used are reliable. Since this study was exploratory study, the sampling design used is Convenience sampling. A total of 156 respondent has participate in the survey from different organization which is from Ibu Pejabat Polis Daerah Miri (IPDM), Kastam Diraja Malaysia Daerah Miri, Rubber Industry Smallholders Development Authority (RISDA) and from Majlis Bandaraya Miri. The finding show that the four independent variable for the study shows that there are significant relationship with Civil servant work ethic. Summary of the finding and recommendation of the study are discussed.