



EFFECTIVENESS OF STAFF TRAINING COURSES
PROVIDED BY LEMBAGA KEMAJUAN IKAN
MALAYSIA

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BACHELOR OF BUSINESS ADMINISTRATION
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APRIL 2009

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION
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“DECLARATION OF ORIGINAL WORK”

I, Nani Suriani Binti Azmi, (I/C Number: 831211-08-5022)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degree.
- This project paper is the result of my independent work investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specified and acknowledged.

Signature:

Date:

LETTER OF SUBMISSION

April 2009

The Head of Program
Bachelor of Business Administration (Hons) International Business
Faculty of Business Management
UiTM Kampus Bandaraya Melaka
Off Jalan Hang Tuah
75300 Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Enclosed herewith is the project paper titled **“Effectiveness of Staff Training Courses Provided By Lembaga Kemajuan Ikan Malaysia, ”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara.

Thank you,

Your sincerely,

.....

(Nani Suriani Binti Azmi)

2007281928

Bachelor of Business Administration (HONS) International Business

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ABSTRACT

The purpose of this research was to enhance our understanding on the dimension of the satisfaction of the employee about the training that the organization provided. The four model of independent variable that influences the effectiveness of the training provided there are facility, trainer, price and variety of training. The result was showing how the four dimensions will able to influence the effectiveness of the training in Lembaga Kemajuan Ikan Malaysia.

The finding showed that the Lembaga Kemajuan Ikan was achieved and it means the training provided was effective. In this study, I used interview and questionnaire technique for a data collection. From the questionnaire I can conclude that almost all the staff was satisfied with the training provided by the LKIM. From the Statistical Package for Social Science(SPSS). We can look the clear finding and result is observed.