



HAKMILIK
Perpustakaan
Universiti Teknologi MARA
Sabah

**Faculty of Administrative Science
& Policy Studies
MARA University of Technology**

**THE STUDY OF JOB SATISFACTION
AMONG EMPLOYEES IN PETRONAS COMPANY**

RHURDY HUBERT

2006831646

SALINAN FOTO TIDAK DIBENARKAN

JULAI 2008 – MAY 2009

ACKNOWLEDGEMENT

I would be remiss if I did not thank my Lecturer Madam Intan Syahriza Azizan and my friends for all sources of support and insight throughout the long life span of this proposal. I would also like to thank my family for financial and morale support. To person that not mentioned, thank you and without whose enthusiastic interest and participation this study would not have been possible.

Thank you.

ABSTRACT

This research study on "Job Satisfaction among Employees in Petronas Company" is consist 50 respondents participated in the survey. The research objectives are to know the study the factors associate to the job satisfaction among employees, to know the differential perception between maie and female towards job satisfaction and suggest several ways and recommendation to increase job satisfaction. Compensation factor, workplace environment factor and p:licy factor are the factors or drivers that determine in this research project. With using the associate analysis, the research found that no of the three factors has a correlation to the job satisfaction. Mann-Whitney test also shows that no different perception between male and female towards importantness of job satisfaction. But, the recommendations are given to increase job satisfaction.

Table of Contents

CLEARANCE	i
DECLARATION	ii
ACKNOWLEDGEMENT	iii
ABSTRACT	iv
CHAPTER 1: INTRODUCTION	
1.1 Introduction	1
1.2 Problem Statement	2
1.3 Research Objective	4
1.4 Scope of the Study	4
1.5 Significances of Study	5
1.6 Definition of Terms/Concepts	6
CHAPTER 2: LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK	
2.1 Literature Review	7
2.2 Conceptual Framework	20
CHAPTER 3: RESEARCH METHOD	
3.1 Research Design	23
3.2 Unit of Analysis	23
3.3 Sample Size	23
3.4 Sampling Technique	24
3.5 Measurement/Instrumentation	25
3.6 Data Collection	30
CHAPTER 4: RESEARCH FINDINGS	
4.1 Findings	31
4.2 Test of Reliability	32
4.3 Test of Normality	32
4.4 Section A: Demographics of Respondents	33
4.5 Section B: Factors of Eating Disorder	35
4.6 Section C: Dependent-Eating Disorder	37
4.7 Associate Analysis	38

4.8 Mann-Whitney Test	39
-----------------------	----

CHAPTER 5: DISCUSSION AND RECOMMENDATION

5.1 Discussion	40
----------------	----

5.2 Recommendation	44
--------------------	----

CHAPTER 6: CONCLUSION

6.1 Conclusion	45
----------------	----

REFERENCES	46
-------------------	-----------

APPENDIX	48
-----------------	-----------