



**THE DETERMINANTS OF EMPLOYEES' WELL-BEING: A CASE OF
SUPPORT BUSINESS AND PROCUREMENT DEPARTMENT AT
MENARA TELEKOM MALAYSIA, KUALA LUMPUR**

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JULY 2019

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION WITH (HONS) HUMAN
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"DECLARATION OF ORIGINAL WORK"

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

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LETTER OF SUBMISSION

21st June 2019

Puan Ainaa Idayu binti Iskandar
Faculty of Business Management
Universiti Teknologi MARA
75200 Bandaraya Melaka
Melaka.

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled **“THE DETERMINANTS OF EMPLOYEES’ WELL-BEING: A CASE OF SUPPORT BUSINESS AND PROCUREMENT DEPARTMENT AT MENARA TELEKOM MALAYSIA, KUALA LUMPUR”** to fulfil the requirement as needed by the faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours Sincerely,

.....

NUR HANISAH BINTI ABDUL MUTALIB

2016667016

Bachelor of Business Administration with (Hons) Human Resource Management

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ABSTRACT

In Malaysia, there is a notable increase in the percentage of stress among employees. This study shows the relationship between employees' well-being and leader support, flexible work hour and job involvement. The purpose of this research is to study the determinants of employees' well-being in Support Business and procurement department at Menara Telekom Malaysia. The research mainly focuses on few major factors of employees; well-being, which is leader support, flexible work hour and job involvement. This paper does not include all the possible factors towards employees' well-being; rather it is only focus on few selected factors. Results provided for this study shows two hypotheses are significant such as leader support and job involvement. Meanwhile for flexible working hour is not significant. Therefore, there are relationships between leader support and job involvement with employees' well-being. But there is no relationship between flexible working hour and employees' well-being in Menara Telekom Malaysia.