A STUDY ON FACTORS INFLUENCING THE EFFECTIVENESS OF TRAINING
AT ISKANDAR REGIONAL DEVELOPMENT AUTHORITY (IRDA)

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JULY 2014
DECLARATION OF ORIGINAL WORK

We, Najiha Binti Nasri and Nur Hidayah Binti Ibrahim

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.

- This project paper is the result of my independent work and investigation, except where otherwise stated.

- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: __________________________ Date: __________________________

(Najiha Binti Nasri)

__________________________ Date: __________________________

(Nur Hidayah Binti Ibrahim)
LETTER OF TRANSMITTAL

1 July 2014

Fariha Aiza Binti Ramly
The Advisor of Practical Trainee
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Melaka.

Dear Miss,

SUBMISSION OF PROJECT PAPER

Attached is the project proposal titled “A STUDY ON FACTORS INFLUENCING THE TRAINING EFFECTIVENESS OF TRAINING AT ISKANDAR REGIONAL DEVELOPMENT AUTHORITY (IRDA)” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara.

Thank you

Yours sincerely

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ABSTRACT

Training refers to the programs designed to help employees improve their knowledge and skills in the workplace successfully. In addition, they include the formal ongoing efforts of corporations and other organizations to improve the performance and self-fulfilment of their employees through a variety of methods and programs. This attempts to identify significant determinants of training effectiveness.

By constructing the hypothetical research model to investigate the effect of the training environment, work environment and types of training (independent variable) towards training effectiveness (dependent variable), a survey questionnaire was distributed to employees at Iskandar Regional Development Authority (IRDA) who have attended training programs.

A Likert-type scale has been developed and tested in this study. The results of the research were obtained by using Pearson correlation and multiple regressions.
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