



**“THE FACTORS THAT INFLUENCING EMPLOYEES’ JOB SATISFACTION  
IN FELDA WILAYAH KUANTAN”**

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**DECEMBER 2013**



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UNIVERSITI TEKNOLOGI MARA  
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**“DECLARATION OF ORIGINAL WORK”**

**I, MOHD HAZIQ BIN ROSLAN, (I/C Number: 900310-06-5111)**

Hereby, declared that,

- This work has not previously been accepted in substances for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## LETTER OF SUBMISSION

JANUARY 2014

Mdm. Noraziana Bt Azis  
Faculty of Business Management  
Universiti Teknologi MARA  
Campus Alor Gajah Melaka  
Melaka.

Dear Madam,

### SUBMISSION OF PROJECT PAPER

Attached is the project paper titled **“THE FACTORS THAT INFLUENCING EMPLOYEES’ JOB SATISFACTION IN FELDA WILAYAH KUANTAN”** to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

.....  
MOHD HAZIQ BIN ROSLAN  
2011630556

## **ABSTRACT**

### **THE FACTORS THAT INFLUENCING EMPLOYEES' JOB SATISFACTION IN FELDA WILAYAH KUANTAN**

The purpose of this study is to examine the factors that influencing employees' job satisfaction in Felda Wilayah Kuantan. Job satisfaction can be defined as a "person's feelings of pleasure or disappointment resulting from comparing a product's perceived performance (or outcome) in relation to his or her expectations o their job. A total of 85 respondents from Felda Wilayah Kuantan office were participated in answering questionnaire. The findings of the study indicate that there is significant relationship between pay and promotion, job securities and relationships with co-worker and employee's job satisfaction in this organization. However the most influence factors that influences employee's job satisfaction in this organization is pay and promotion. The problem statement for this study is about effect from each factor that influences employee's performance, quality of worker and quality of management in organization. Research paper has been choosing to complete this study.

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