



**A STUDY ON FACTOR WHICH GIVE IMPACT TOWARD
EMPLOYEE'S JOB SATISFACTION AT MAJLIS PERBANDARAN
HANG TUAH JAYA (MPHTJ), JALAN TUN RAZAK, AYER KEROH,
MELAKA**

RESEARCH PROPOSAL

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JANUARY 2012



**BACHELOR IN BUSINESS ADMINISTRATION (HONS) HUMAN
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“DECLARATION OF ORIGINAL WORK”

I’M, MOHD FIRUS HAFIZI BIN ISMAIL, MATRIX NO. 2009179335

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas, and not being consonantly submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature

Date

.....

.....

LETTER OF SUBMISSION

January 2012

The Head Of Program
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Dear Sirs

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled '**A STUDY ON FACTOR WHICH GIVE IMPACT TOWARD EMPLOYEE'S JOB SATISFACTION AT MAJLIS PERBANDARAN HANG TUAH JAYA (MPHTJ), JALAN TUN RAZAK, AYER KEROH, MELAKA**' to fulfill the requirement as needed by the Faculty Of Business Management, Universiti Teknologi Mara.

Thank you.

Yours sincerely,

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Abstract

Job satisfaction can be as an important as indicator of how employees feel about their jobs and a predictor of work behaviors. Job satisfaction also plays an important role in defining employee's efficiency and performance. Low job satisfaction will lead to the low morale and employees will concentrate more on negative aspect for example they will fell depresses, stress and absenteeism. Thus, this study aims to see factors which give impact toward employee's job satisfaction. So which is motivation, work condition and pay will satisfy them.

This study has been conducted within MPHTJ and it involved 152 respondents in different department. Pearson correlation coefficient is used to determine the strength of relationship between dependent variable and independent variable in the chapter four This researcher getting data for this research paper through questionnaires. Recommendation for future research are also have been discussed.

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