UNIVERSITI TEKNOLOGI MARA KAMPUS BANDARAYA MELAKA

‘A STUDY OF JOB PERFORMANCE IN PRIVATE SECTOR IN MALAYSIA; A FIELD STUDY’

MOHD FAIZAL ABDUL AZIZ
2008426538

BACHELOR OF BUSINESS ADMINISTRATION (HONS)
HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT

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‘A STUDY OF JOB PERFORMANCE IN PRIVATE SECTOR IN MALAYSIA; A FIELD STUDY’

I, MOHD FAIZAL BIN ABDUL AZIZ (2008426538)

Hereby, declare that,

• This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.

• This project paper is the result of my independent work and investigation, except where otherwise stated.

• All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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LETTER OF SUBMISSION

29th APRIL 2010

En. Rosmi Yuhasni Bin Mohamed Yusuf
The Head of Program
Bachelor of Business Administration (Hons) Human Resource
Faculty of Business Management
Universiti Teknologi Mara
Kampus Bandaraya Melaka
110 Off Jalan Hang Tuah
75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled ‘A STUDY OF JOB PERFORMANCE IN PRIVATE SECTOR IN MALAYSIA; A FIELD STUDY’ to fulfill the requirement as needed by the faculty.

Thank you.

Yours sincerely,

MOHD FAIZAL BIN ABDUL AZIZ
2008426538
Bachelor of Business Administration (Hons) Human Resource
A STUDY OF JOB PERFORMANCE IN PRIVATE SECTOR IN MALAYSIA; A FIELD STUDY

MOHD FAIZAL BIN ABDUL AZIZ

DR ROZMAN BIN HJ YUSUF

BACHELOR OF BUSINESS ADMINISTRATION (HON) HUMAN RESOURCE
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
MELAKA CITY CAMPUS

ABSTRACT

As a MNCs company, customers are the most importance key in the Lafarge Concrete (M) Sdn Bhd as the business nature. The performance of employees will be ensured the business growth and the strengths to compete with other rivals in the market.

Based on this believe, this study was conducted which is to know whether Lafarge Concrete (M) Sdn Bhd is fulfilling the customer needs in their life. For the Chapter 1 explaining the background of study, Chapter 2 explains the literature review and theoretical framework, Chapter 3 focus to research methodology and Chapter 4 will followed by finding and lastly conclusion and recommendation.

The finding shows the factors that contribute to the study of job performance in private sector in Malaysia company need to take an action to overcome the problems.

Keywords: Job performance

Paperwork Type: Research (Mode B)
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## CHAPTER

1 **INTRODUCTION**

- Background of the study  
  
- Statement of the Problem  
  
- Research Objectives
  - General Objective  
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- Significance of the Study  
  
- Definition of terms
  - Job Performance  

## CHAPTER

2 **REVIEW OF RELATED LITERATURE**

- Introduction  
  
- The Concept of Job Performance  
  
- 5 big Factors Model of Job Performance